



ISO 9000:2015
**QUALITY MANAGEMENT
SYSTEMS — FUNDAMENTALS
AND VOCABULARY**

ISO 9001:2015's

Normative Reference



UNDERSTANDING THE TERMS IN ISO 9001:2015

- ❖ Interested party
- ❖ Effectiveness
- ❖ Risk
- ❖ Risk-based thinking
- ❖ Competence
- ❖ Provider
- ❖ Output
- ❖ Information
- ❖ Documented information
- ❖ Information system
- ❖ Verification
- ❖ Validation
- ❖ Corrective Action

NORMATIVE REFERENCES

❖ The following referenced documents are indispensable

for the application of this document:

- For dated references, only the edition cited applies.
- For undated references, the latest edition of the referenced document (including any amendments) applies.

❖ ISO 9000:2015, *Quality management systems* —

Fundamentals and vocabulary

INDISPENSABLE

- *adjective* in·dis·pens·able \,in-di-'spen(t)-sə-bəl\
 - extremely important and necessary
- ❖ **1:** not subject to being set aside or neglected
 - <an *indispensable* obligation>
- ❖ **2:** absolutely necessary : Essential
 - <an *indispensable* member of the staff>

ISO 9000 IN OTHER STANDARDS

- ❖ AS 9100C:2009 – Aerospace - Normative
- ❖ TS 16949:2009 - Automotive- Normative
- ❖ ISO/IEC 27000:2014 “Information technology – Security techniques – Information security management system – Overview and vocabulary”.
- ❖ ISO/IEC 17000:2013 “Conformity assessment – Vocabulary and general principles”
- ❖ ISO/IEC 17024:2012 “Conformity assessment – Common terminology related to competency of persons”
- ❖ ISO 31000:2009 “Risk management – Principles and guidelines”
- ❖ ISO 19600:2014 “Compliance management systems – Guidelines
- ❖ IEC 60050-191 “International Electrotechnical Vocabulary – Part 191: Dependability”
- ❖ IEC 60050-692 “International Electrotechnical Vocabulary – Part: 692: Electric power systems: dependability and quality of service”
- ❖ ISO 39001:2012 “Road traffic safety management system – Requirements with guidance for use”
- ❖ ISO 50001:2011 “Energy management systems – Requirements with guidance for use”
- ❖ ISO 55000:2014 “Asset management – Overview, principles and terminology”



ASSISTING ORGANIZATIONS

- ❖ ISO is italicizing all terms within the standards that are defined in ISO 9000:2015
- ❖ SC1 succeeded in their request to ISO on inclusion of an index in ISO 9000
- ❖ ASQ continues to offer standard packages which promote the inclusion of Normative Referenced Documents.