

Continuous Improvement with a Human Touch



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Continuous Improvement

WHAT DOES IT MEAN TO YOU?



CHRONICALLY DISATISFIED



Why is Continuous Improvement Important?





Why is Continuous Improvement Important?



Understanding Changes



“What if we don’t change at all ...
and something magical just happens?”

Change will happen with or without you. It is better for you to control the change, rather than have change forced on to you.



Personalities

Those that make things happen.

Those that look at things happen.

Those that wonder what happen.

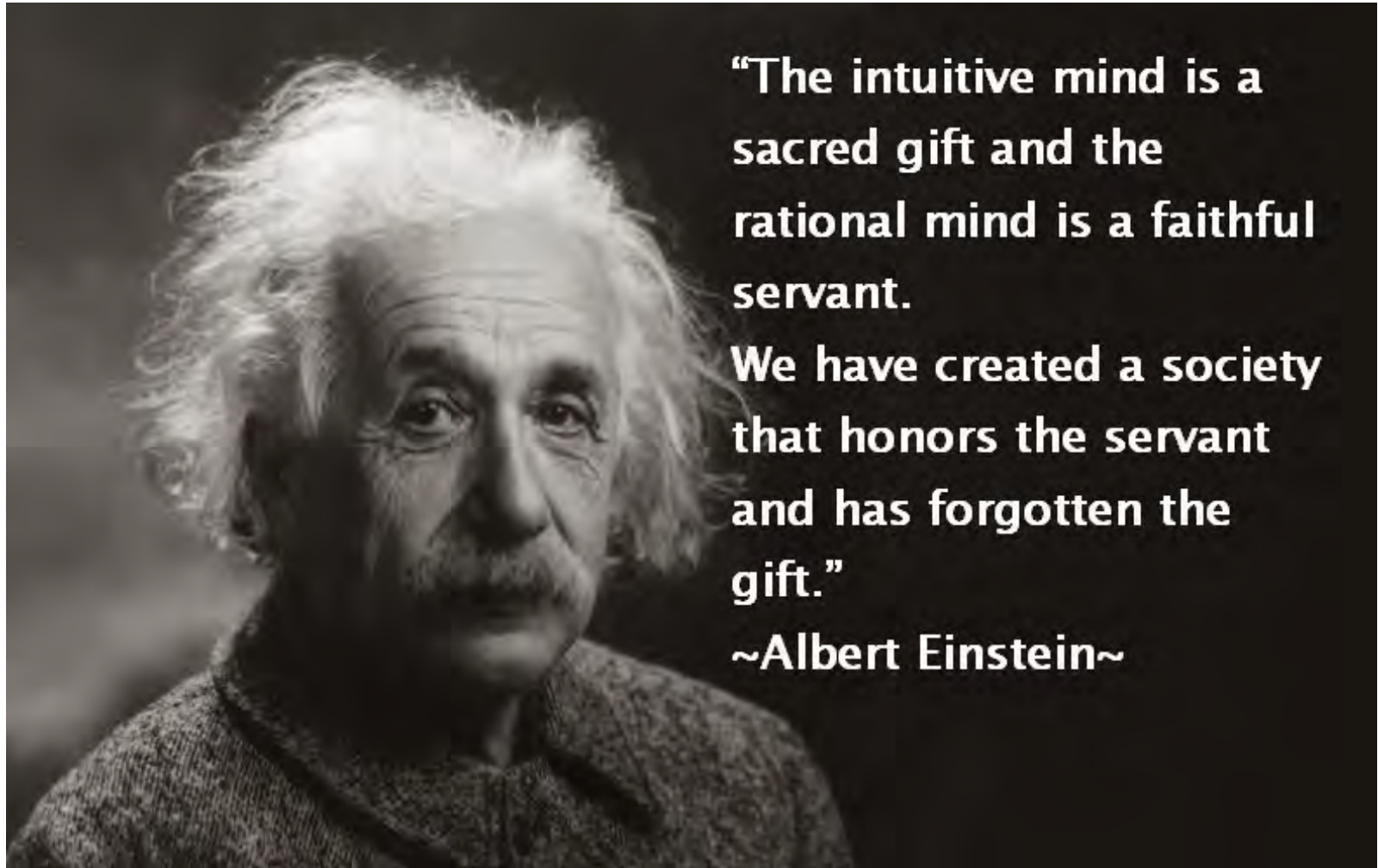


Driving Changes using

Tools

and

Culture



“The intuitive mind is a sacred gift and the rational mind is a faithful servant.

We have created a society that honors the servant and has forgotten the gift.”

~Albert Einstein~



Problem Solving Tools

FMEA

IS – IS NOT

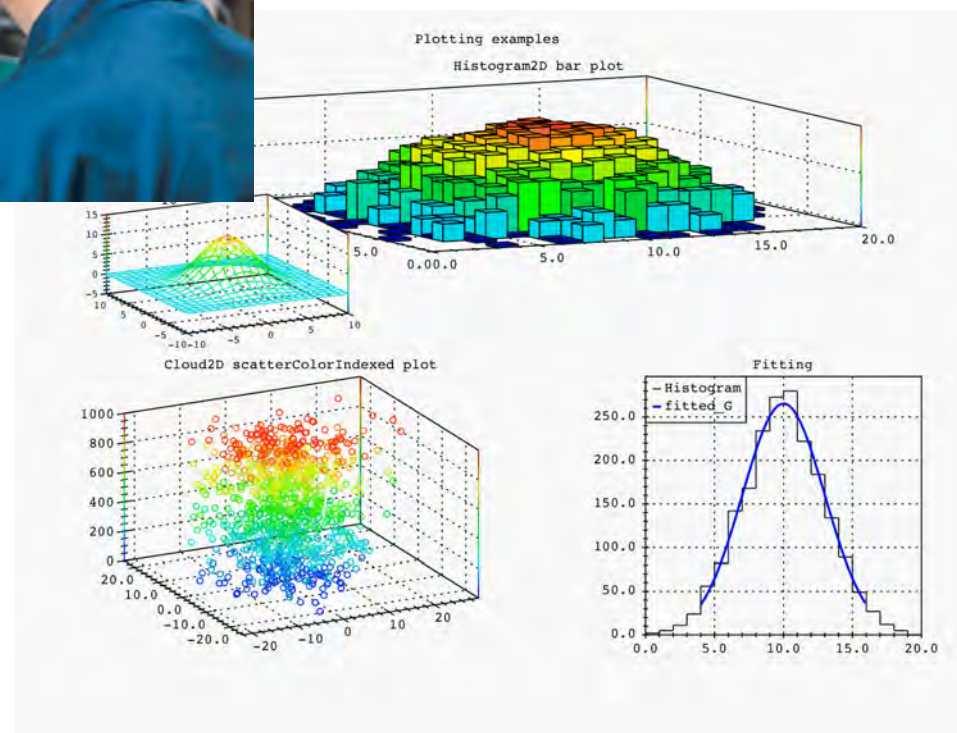
5 - WHYS

AFFINITY DIAGRAM

PDCA

BRAINSTORMING

Data Analysis





**KEEP
CALM
AND
GO TO
GEMBA**



Problem Solving Culture

GENCHI GENBUTSU

"Go, Look, See"

GEMBA

Where the work is done



Where can I find this Gamba place..?

Where value is added and waste or variation could be observed.

Gemba Time ..!



How effective are you at making decisions from your desk?



Objectives

If the problem exists on the shop floor then it needs to be understood and solved at the shop floor.

Understand the value stream and its problems rather than review results or make superficial comments.

Takes management to the front lines to look for waste and opportunities to practice *gemba kaizen*.



Objectives

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Benefits of Gemba Walk

- ✓ Building Relationships
- ✓ Create Value
- ✓ Uncover problems and eliminate them quickly
- ✓ Praise People



Benefits of Gemba Walk

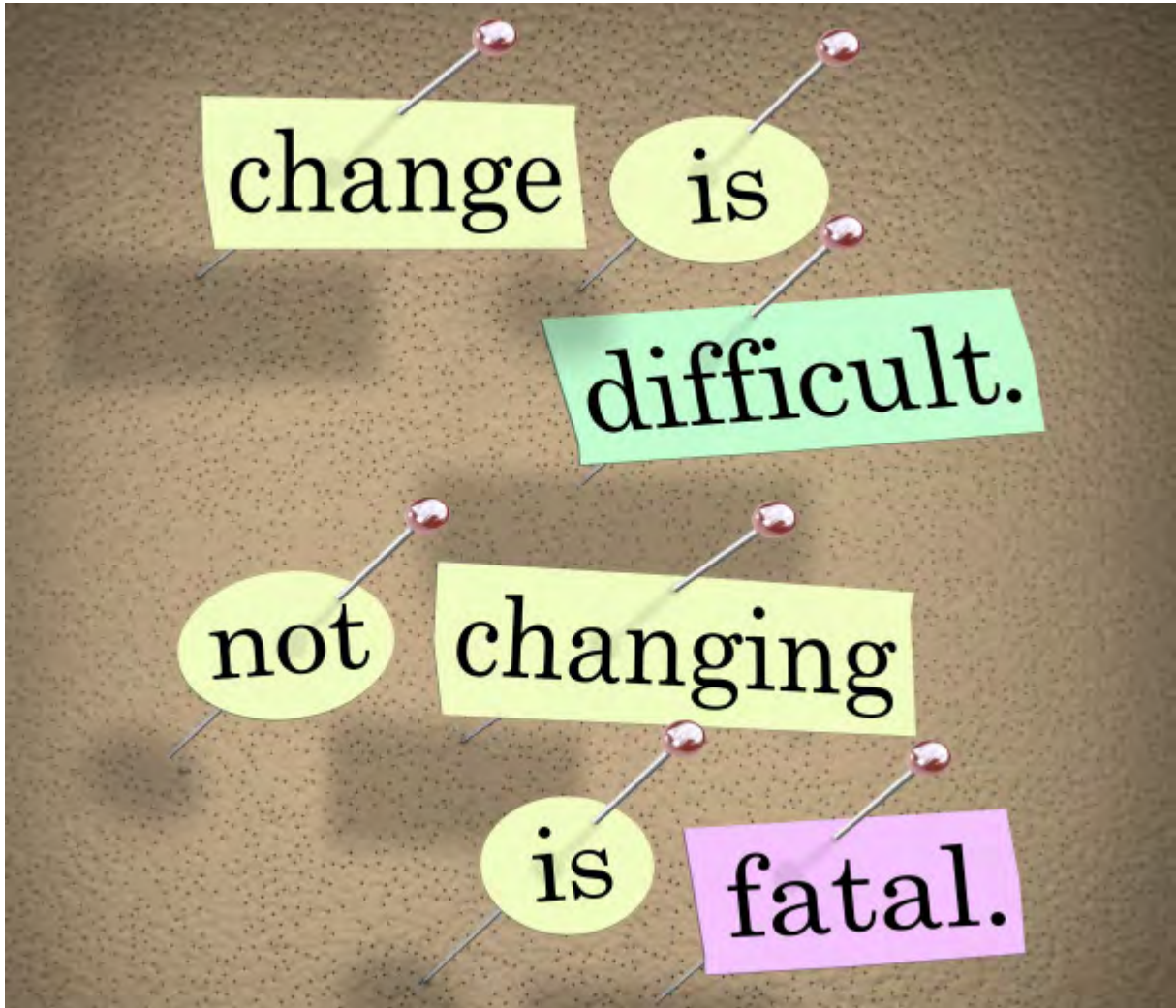

- ✓ Be sure that the work that needs to be done is getting done
- ✓ Goals and objectives are communicated face to face
- ✓ Visible leader can increase employee engagement

Gemba in the Office



Gemba on the Shop Floor





change

is

difficult.

not

changing

is

fatal.



This is a limitless journey

Take Charge and
Keep on Improving

Thank you

