

### Notice of Membership Meeting

**Thursday October 13th, 2016**

Art Gallery of Burlington

1333 Lakeshore Road, Burlington  
(See Map & Directions Below)

7:00 pm Registration - Social – Networking  
Coffee/Tea Provided

7:30 pm Welcome and Presentation

Fee: Members and Non-members \$10, Students are FREE

Non-member Guests are Welcome



### Driving Directions

**From Niagara or Hamilton East** - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

**From Toronto or Hamilton West** - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please e-mail Carl Weidhaas at [cweidhaas@barrday.com](mailto:cweidhaas@barrday.com) by the preceding Friday. Please include your name and phone number as well as the name of your guest should you intend to bring someone.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into a prize draw which is held semi-annually.

## Topic: **Operational Metrics You Should Consider**

Speaker: **Michael Stanleigh**

It's pretty much a standard practice to apply measurement in quality management. For example, we apply measurement of quality work processes in order to support management information needs. However, management also requires performance metrics in several non-traditional disciplines. These include:

1. Leadership
2. Innovation
3. Project Management

These disciplines are much more difficult to measure than work processes. The strength of establishing metrics is that it gains the recognition of management that as quality professionals, we can help them identify and measure strategic organizational mandates.

**Michael Stanleigh, CMC, CSP, CSM; CEO Business Improvement Architects** has a reputation for helping businesses get to the root cause of their problems and generating effective solutions. He has been fortunate to consult and advise some of the most admired organizations in the world to define their strategic direction, manage change, become more innovative, improve the performance of their leadership and manage their projects. As a Certified Management Consultant (CMC), Certified Speaking Professional (CSP), Certified Scrum Master (CSM) and CEO of Business Improvement Architects, Michael shares his secrets for operational success around the world to help others succeed.

## Other Upcoming ASQ Events

Event	Link
ASQ Hamilton Chapter	<a href="http://www.asqhamilton.com/calendar.pdf">http://www.asqhamilton.com/calendar.pdf</a>
ASQ Toronto Chapter	<a href="http://asqtoronto.org/events/section-events/">http://asqtoronto.org/events/section-events/</a>
ASQ Kitchener Chapter	<a href="http://www.asqkitchener.wordpress.com/events/">http://www.asqkitchener.wordpress.com/events/</a>

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## Advantages of Senior Membership!

Take advantage of an ASQ Senior Membership and get the benefit of enhanced benefit selections! A Senior Membership allows you to choose ONE of the extra benefit options listed below which is included with Senior Membership dues of \$159.00,

- Select one journal of your choice

Select two divisions of your choice

- Select one additional section of your choice

To become a Senior Member, all you need to do is meet the following criteria;

- You have been an ASQ Full member and in good standing for one year
- Have 10 years of professional experience
- Meet one of four professional criteria outlined on the Senior Membership application

Go to <http://asq.org/membership/individuals/senior.html> for more information on the exciting benefits of Senior Membership

## Message from the Chair,

Hello everyone,

Please take the time to download the ASQ gift for October. This is the full pdf version of the CQMOE Handbook and the Quality Improvement Handbook. These are great reference materials for anyone in quality. Below is the link.

<http://asq.org/membership/members/gift/index.html>

There were no exams scheduled so no certification achievers.

I would also like to welcome new members from August: Ali Osman Tariq, Simpi Sappal, Mohammad Majedi, Stephanie Evans and Marissa Fernandez.

Lastly, please try to save the date for the McMaster event Monday November 7th. This is a great format to network and see how today's students work through more problems.

Best Regards, Carl  
Weidhaas



## Upcoming Event: ASQ Quality Showcase - McMaster University

Hosts: Bachelor of Technology (McMaster – Mohawk Partnership), W. Booth School of Engineering Practice & Technology (SEPT)

Date:	Monday November 7th, 2016
Time:	7:00pm – 9:00pm
Location:	McMaster University, Engineering Technology Building (ETB) room 223
7:00-7:30	Mingle and networking (pizza & refreshments will be provided)
7:30-7:45	Introductions (SEPT and ASQ)
7:45-8:45	Project presentations and judging
8:45-9:00	Award presentation

The purpose of the Student Quality Showcase Event is to bring together SEPT faculty, staff, students, and the American Society of Quality (ASQ) Hamilton Section to learn how quality tools, ideas and expertise can be used to positively impact enterprises. The event provides a platform for selected Bachelor of Technology students to present their Design of Experiments (DOE) project and to compete for monetary awards graciously donated by the ASQ Hamilton Section.

The event is also an opportunity for students to meet with quality professionals from a variety of industries in the Hamilton area. Members from the ASQ Hamilton Section will be judging. There is no cost for attending this event.

## Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:

<http://www.asqhamilton.com/cqepexam.htm>

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## Jobs and Ads Web Page

Check out our Jobs & Ads web page for employment opportunities in the quality field.

Link on side bar at [www.asqhamilton.com](http://www.asqhamilton.com)

Also posted on [LinkedIn](#) and on [Facebook](#)

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at [stats\\_me@email.com](mailto:stats_me@email.com)

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The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

Newsletter is sent by email only – Regular mail newsletter will be sent once per year to members that do not supply electronic contact information.

**IMPORTANT:** To ensure that you receive your electronic copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at [www.asq.org](http://www.asq.org). Log in and type the word profile in the search box.

Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS, PLEASE UPDATE IT AS DESCRIBED ABOVE. WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**

Editor: George Matthews

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