

Notice of Membership Meeting

Thursday September 13th, 2018

Art Gallery of Burlington

1333 Lakeshore Road, Burlington
(See Map & Directions Below)

7:00 pm Registration - Social – Networking
Coffee / Tea

7:30 pm Welcome and Presentation

Fee: Free to members in good standing who pre-register
Students are FREE

Non-member Guests are Welcome (\$10 Fee)



Driving Directions

From Niagara or Hamilton East - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

From Toronto or Hamilton West - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please email BV Alexander at balexander11@cogeco.ca by Sept 7th.

Please include name(s) of any guests so we can plan refreshments accordingly.

Topic: **Emotional Sigma - The 8 Step Process to Emotionally Intelligent Leadership**

Speaker: **Andrew Milivojevich, President, The Knowledge Management Group Inc.**

Abstract

With increased number of human interactions in nonmanufacturing industries and in project-based environments, the variation of outcomes increases, leading to various emotional responses both positive and negative. Typically, the concepts of emotional intelligence are known to executives and managers, but not to the lower level employees, who are actually involved in producing the outputs on a daily basis. Without this knowledge, their ability to engage other people and get things done remains limited. Understanding and analyzing emotions and identifying appropriate responses leads to better controls of behavior. Andrew applied the principles of 6-Sigma to the development of emotional intelligence within teams by defining statistically significant relationships between customer satisfaction and behavioral intentions, which are eventually transformed into steady beliefs. Well developed systems and processes help to form positive emotional experiences and "feeling good" lubricates efficiency and enhances the capacity for employees to make good decisions. Companies that have good emotional connections with employees, have 2.6 times higher efficiency than those that do not have good connections.

Driving initiatives that yield positive business outcomes – faster – is the goal of every leader. Unfortunately, initiatives don't drive themselves. Leaders must communicate goals, get buy-in, form strong teams and manage people well. To do so, Leaders must use sophisticated skills to understand how people think and feel. They must be emotionally intelligent observers and practitioners. Emotional Sigma is an 8 step process for executives, managers and business professionals. It uses Six Sigma to improve Emotional Intelligence so you can lead your teams to better business outcomes faster!

About the Speaker

Andrew Milivojevich is widely recognized and cited in many publications as an expert in 6-Sigma and leadership. He is the architect of the FiXiT Protocol, a business process improvement system employed by organizations about the world, seeking to eliminate defects in manufactured goods. Andrew is also the author of Emotional Sigma – The 8 Step Process to Emotionally Intelligent Leadership. He is also the co-author to the best-selling text book on Experimental Development, used by various Colleges and Universities throughout the United States, called Quality by Experimental Design.

Message from the Chair,

Dear Friends,

Hope everyone had a pleasant summer.

As mandated by the ASQ Bylaws, we need to conduct elections for the following Office Bearers in the Section Leadership Team: - Chair-elect, Secretary and Treasurer. Please submit names of nominated individuals to Nomination Committee Chair, Olga Delvecchio, via e-mail olgadel@cogeco.ca , before September 28, 2018. Nominations require the submission of a nomination petition signed by at least 10 Regular Members of ASQ and must be members of the, Hamilton Section, and submission of a brief resume of the candidate, justifying the candidacy.

Elections will be conducted on 23 October 2018, during the October section event. For more details please visit our ASQ Hamilton website: <http://www.asqhamilton.com/> Have a great day and looking forward to see you all at our September 13th section event.

Sincerely,
BV Alexander
Chair, ASQ Hamilton Section



Other Upcoming ASQ Events

Event	Link
ASQ Hamilton Chapter	http://www.asqhamilton.com/calendar.pdf
ASQ Toronto Chapter	http://asqtoronto.org/wp-content/uploads/2018/06/2017-2018-ASQ-Toronto-Presentation-Schedule-Jun-3.pdf
ASQ Kitchener Chapter	http://www.asqkitchener.wordpress.com/events/

Advantages of Senior Membership!

Take advantage of an ASQ Senior Membership and get the benefit of enhanced benefit selections! A Senior Membership allows you to choose ONE of the extra benefit options listed below which is included with Senior Membership dues of \$159.00,

- Select one journal of your choice

Select two forums/divisions of your choice

- Select one additional section of your choice

To become a Senior Member, all you need to do is meet the following criteria;

- You have been an ASQ Full member and in good standing for one year
- Have 10 years of professional experience
- Meet one of four professional criteria outlined on the SeniorMembership application

Go to <http://asq.org/membership/individuals/senior.html> for more information on the exciting benefits of Senior Membership

Jobs and Ads Web Page

Check out our Jobs & Ads web page for employment opportunities in the quality field.

Link on side bar at www.asqhamilton.com

Also posted on [LinkedIn](#) and on [Facebook](#)

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at stats_me@email.com

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

IMPORTANT: To ensure that you receive your electronic copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box.

Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS, PLEASE UPDATE IT AS DESCRIBED ABOVE.

WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.

Editor: George Matthews
