

Notice of Membership Meeting

Thursday, September 18, 2014

Burlington Art Centre

1333 Lakeshore Road, Burlington
(See Map & Directions Below)

**7:00 pm Registration - Social – Networking
Coffee / Tea**

7:30 pm Welcome and Presentation

Fee: \$10, Students are FREE

Non-member Guests are Welcome

Topic: Work UNScripted: Think Faster. Lead Smarter. Act Now.
Speaker: Jennifer Spear, President & Creative Strategist, Clean Slate Strategies

The pace of change today is unparalleled and accelerating, the plans that worked in the past are no longer working, we need to innovate constantly and innovation breeds uncertainty. How can you ensure Quality in UnCertainty...? We need to learn to work and lead UnScripted.

You will be introduced to The UnScripted Mindset that will allow you to face uncertainty and ambiguity and create opportunity. Based on the principles of improv and problem solving it will allow you to react effectively to change, arm you to manage in the moment, and spur you to innovate without fear in order to remain relevant to your customers.

Laugh while you learn the critical skills to manage the UnExpected, the UnPredictable and the UnAvoidable.

Jennifer Spear - Biography



Jennifer is a recovering corporate executive who now helps organizations ***Do Things Differently*** and work **UnScripted**. Jennifer works with teams and organizations to help them Solve Problems, Plan Strategically and make innovation and creativity a reality in their workplace.

Prior to starting Clean Slate, Jennifer was Vice President of both Human Resources and Marketing for a national retailer and understands the importance of both employee and customer engagement. As a graduate of both Ivey's Executive MBA program and Second City, Jennifer operates where the business and creative worlds collide. Jennifer has worked with diverse groups including ASQ, RIM and NASA. Jennifer is a member of the Canadian Society of Training & Development, the Human Resources Professional Association, the Canadian Society of Association Executives, the Applied Improvisation Network, and sits on the Board of Directors of the Canadian Association of Professional Speakers. Jennifer is the Author of the upcoming book "UnScripted".



Burlington Art Centre



Driving Directions

From Niagara or Hamilton East - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

From Toronto or Hamilton West - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please e-mail Kris Krishnamoorthy at krishnam55.kk@gmail.com by the preceding Friday.

Please include your name and phone number as well as the name of your guest should you intend to bring someone.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into a prize draw which is held semi-annually.



Other Upcoming ASQ Events

Event	Organizer	Date	Details
ASQ Innovation Conference - Toronto	ASQ	Sept 19-21, 2014	www.asq.org/innovation-group
If the Quality Goes In, Do You Need NDT?	ASQ Hamilton	Oct 22, 2014	www.asqhamilton.com



Message from the Chair

Dear Friends,

Welcome back to the ASQ Hamilton Section. Hope everyone had a pleasant summer **and spent your 'quality time' with your families.**

First, on behalf of the Executive Committee, I would like to extend my warm welcome the new ASQ members who recently chose to join the Hamilton Section. Let us take advantage of the Global Voice of Quality (ASQ), as we continue our journey together in search of excellence in whatever we do.

Summer is almost over, and it is time to go back to School ! As the kids head to the school in excitement, so do the adults in pursuit of excellence and realizing their goals.

For those who embraced "Quality" as their long time career, the need for continuous improvement cannot be overemphasized. I am sure, majority of you would agree with me in reiterating that the key to success in the 21st century is 'Innovation'.

I would like to encourage our members to take the message to the grass roots. I mean, **let us teach our young and energetic students on the connection between the 'quality' of life and 'innovation'.** It is easily said than put in practice. I would urge our teachers and parents to begin seeding the ideas on 'quality' and 'innovation' in the younger minds with full of curiosity at the high school level.

There is no shortage for the ideas and quality tools that anyone can grab and put them to practical use. For example, lately I became a favourite listener to the CBC Radio program called 'What a Waste'. **At the beginning, I tuned into this program for passing time on my way back to work, but then I realized that it was such an excellent program that it has been packed with abundant innovative ideas on how to reduce or eliminate waste around us, and thus improve our quality of life.** I would certainly recommend the podcasts to anyone who is interested to learn and become a "Waste Warrior", thanks to CBC. Here is the link to one of the inspiring episodes on this program, 'Human Waste': <http://www.cbc.ca/whatawaste/episodes/2014/07/14/human-waste/>

Likewise, for those curious minds to learn more about the concepts of 'quality' and 'quality tools' here is an easy avenue to explore – 'ASQ TV':

<http://videos.asq.org/most-viewed-videos>

Another exciting event related to 'innovation' is taking place in Toronto in September. ASQ Toronto is hosting the '2014 ASQ Innovation Conference' on September 19-21, 2014 at the International Plaza Hotel near the Toronto Airport. I encourage our members to avail this opportunity closer to home. For more details on this exciting event, follow this link:

<http://www.asq.org/innovation-group/About/innovation-conference>

The Executive Committee is keen to listen to your ideas on how the ASQ Hamilton Section can help the members to take full benefits of your membership. Please keep the ideas flowing uninhibited. Remember that you can reach any of the Executive Committee members by attending the Membership Meetings, or through the social media such as Facebook and LinkedIn.

The next Membership Meeting will be held on September 18, 2014 at the Burlington Arts Centre. You will have an opportunity to listen to an innovative topic – **"Think Faster, Lead Smarter, Act Now"**. **Mark your calendar and plan to attend this interesting Presentation by Jennifer Spear of 'Clean Slate Strategies'.**

I look forward to seeing many of you on September 18th at the BAC.

Sincerely,

Kris Krishnamoorthy, P. Eng.

Chair, ASQ Hamilton Section (0400)



Certificate Achievers

Please congratulate our newest certificate achievers!! Well done!!!

Marius Nechifor - CQE

Lisa Young – COIA

Naveed Mirza – CQPA

Lili Jiang – CSSGB





ASQ Innovation Conference

Opening Reception
Friday, September 19, 6:00 p.m.
Mississauga Room
Main Conference
Saturday, September 20, 8:00 a.m. – 4:45 p.m.
Conference Workshop
Sunday, September 21, 9:00 a.m. – Noon

Innovation is today where quality management was 25 years ago. Great ideas and useful approaches are not always well publicized and do not always engage all of your people. Innovation can also mean different things to different people.

To be successful, innovation—like quality—needs to engage everyone. To develop the Innovation Body of Knowledge, the Innovation Interest Group is tapping a wide range of innovation thought leaders and practice leaders to find what works well, how success has been generated, and how successful approaches can be employed more widely. Not every method will work well for everybody, but there will be tools and techniques that you can use in your own work environment.

Featuring an Excellent Slate of Speakers Offering an Exciting Range of Innovation Topics on:

- Culture • Quality to Innovation Pathway
- Managing Innovation • Stats and Innovation
- Process • Innovation in an Established Organization

Conference Rates

- Early-Bird (up to August 15): \$199.00
- Full Conference (three days): \$250.00

Included With the Conference Registration

- Friday, September 19: an evening reception hosted by the Toronto Section
- Sunday, September 21: a morning workshop

Special Conference Hotel Room Rate: \$109.00/night

A special block is reserved until three weeks prior to the conference.

Offer expires August 20.

Reserve your room at: https://resweb.passkey.com/Resweb.do?mode=welcome_ei_new&eventID=1163102

Go to www.asq.org/innovation-group for more details.





Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to: <http://www.asqhamilton.com/cqepexam.htm>



Jobs and Ads Web Page

Check out our Jobs & Ads web page for employment opportunities in the quality field.

Link on side bar at www.asqhamilton.com

Also posted on [LinkedIn](#) and on [Facebook](#)

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at stats_me@email.com



The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your electronic copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box.

Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**

