

September 2013

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Notice of Membership Meeting and Tour Sign Up

Tuesday, September 17, 2013

Burlington Art Centre

**1333 Lakeshore Road, Burlington
(See Map & Directions Below)**

**7:00 pm Registration - Social – Networking
Coffee / Tea**

7:30 pm Welcome and Presentation

Fee: \$10

Non-member Guests are Welcome

The Role of Six Sigma in Successful Lean Implementation

**Speaker: Anil Gupta – Lean Six Sigma Instructor,
McMaster University**

Innumerable organizations around the world have gravitated to Toyota's Lean methodology over the past two decades to drive process efficiency and cost effectiveness. However, there is no evidence yet of any organization outside Toyota's Family of Companies that have been able to match Toyota's consistent performance. In fact most Lean implementations fail to deliver the expected results when not also using Six Sigma methodology and a large number of firms report little sustained improvement. The lean approach of waste identification and elimination of waste through Value Stream thinking and focus on achieving single piece flow takes a oversimplified view of process management and overlooks the need to control variation as a pre-requisite to lean implementation.

Anil Gupta – Biography



Anil Gupta is a Certified Lean Six Sigma Master Black Belt, with masters' degrees in both Business Research and Business Administration.

Anil provides Master Black Belt Lean Six Sigma consulting, and specializes in organizational performance improvement. He provides executive consultation on Lean Six Sigma deployment, strategic alignment and building an organizational culture of excellence; he leads Lean Six Sigma training at all levels; and provides executive and project coaching. Over the past decade, he has led the deployment of quality excellence and continuous improvement initiatives with diverse industries that include telecommunications, manufacturing, hospitality and global transportation.

Anil has developed and taught Lean Six Sigma courses at a few of the top universities in Canada. In 2011, he developed a Lean Six Sigma Program at McMaster University's Centre for Continuing Education and continues to facilitate and refine this program. Anil is consistently rated as a top notch instructor by his students, and is known for being a highly dynamic speaker and a passionate mentor.

Burlington Art Centre

Driving Directions



From Niagara or Hamilton East - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

From Toronto or Hamilton West - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please e-mail Rory Jones at rlj@nanoquestinc.com by the preceding Friday.

Please include your name and phone number as well as the name of your guest should you intend to bring someone.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into a prize draw which is held semi-annually.

Tour of CertainTeed Gypsum Plant 2424 Lakeshore Road West, Mississauga

Date: Thursday, November 7, 2013 – 4 pm

CertainTeed Corporation is a leading North American manufacturer of building materials including roofing, vinyl and fiber cement siding, trim, fence, railing, decking, foundations, insulation, gypsum, ceilings, and pipe products. Headquartered in Valley Forge, Pennsylvania, CertainTeed has approximately 6,000 employees and 65 facilities throughout the United States and Canada.

CertainTeed is a subsidiary of Saint-Gobain, one of the top 100 industrial companies in the world. Saint-Gobain employs approximately 19,000 people in North America and approximately 109,000 people in 64 countries world-wide. Saint-Gobain's North American companies operate 130 manufacturing facilities in industries as diverse as industrial ceramics and containers, reinforcements and flat glass, abrasives, and building materials.

This tour will focus on the gypsum manufacturing process and the quality system as it pertains to World Class Manufacturing within CertainTeed Mississauga Plant.

Attend our September 17 membership meeting if you want to sign up for this tour, as the maximum group size (TBA) will be somewhat limited.

The section is charging a \$20 fee to attend this tour, payable on sign up.

Priority will be given to ASQ Hamilton Section members. Registrants must include the name and place of their employers on the sign-up sheet. Registrants must bring and wear steel-toed safety shoes. Other safety equipment will be provided.



Congratulations to ASQ Certification Achievers

**The following Hamilton Section members were successful
in ASQ certification exams held in June 2013:**

CQA:	Robin F. Ball, Brandon P. Johnston
CQE:	Andre P. Seguin
CCT:	Sanjay Sinha
CSQE:	Wei Xie



Learning Never Stops

A Message from Sharon Estok, Associate Dean, Mohawk College, Continuing Education

NOTE: The statement in the Mohawk CE Fall 2013 catalogue on page 91 indicating the certificate will be suspended is **in error** per Bill Stewart. The certificate program will continue.

Learning Never Stops....That's what we believe at Mohawk College. That's the reason our Continuing Education (CE) department reaches out to employers, associations and organizations across the Hamilton community and beyond. We want to learn about your needs, how you've changed and grown and how we can continue to change and grow too, in meeting those needs as well as the needs of the students we serve.

Quality practitioners have always counted on Mohawk College to prepare, upgrade or retrain for new practices, equipment and opportunities. Our CE programs are the perfect place to hone your skills, or learn new ones, whether you are a seasoned professional, or a new entrant into the field of Quality.

If you are seeking to demonstrate your commitment in the quality field, we can recommend no better approach than to seek ASQ Certification. Mohawk's Quality Assurance Certificates; Levels 1 and 2 provide a solid grounding in the skills, knowledge, methodologies and best practices required for success. Employees ready to take the next step in preparing for Certification exams should consider these courses as a very worthwhile investment in their future.

Our faculty and instructors are first and foremost practitioners. No textbook can match the real world experience they bring to our classrooms and labs. They've been there, and been successful in the field. They speak the language and their knowledge is rock solid. They understand your deliverables.

In addition to part-time offerings that allow you to complete courses on your time schedule, Mohawk College can prepare customized training solutions for corporate clients, in house or on site at your facility.

Learning never stops, see where our Quality Assurance Certificates can take you. Classes start the week of September 9.

For more information, contact Bill Stewart, Program Manager Continuing Education at William.stewart6@mohawkcollege.ca

Linked In

Please find the link to the ASQ Hamilton LinkedIn group and considering joining.

http://www.linkedin.com/groups?home=&qid=4628339&trk=anet_ug_hm