



Canada
Hamilton Section
The Global Voice of Quality™

Newsletter September 2012

Editor -
Adam Kossowski

www.asqhamilton.com

NOTICE OF MEMBERSHIP MEETING

Thursday, September 27, 2012

Best Western Plus Brant Park Inn
19 Holiday Drive, Brantford

See Map on Page 2

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|---------|---------------------------------------------------|
| 6:00 pm | Registration for meeting,
Cash bar, networking |
| 7:00 pm | Buffet dinner |
| 8:00 pm | Welcoming and Presentation |

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.
Non-member guests are welcome

Topic: ISO 50001 - Energy Management

Speaker: Andy Hofmann, President, International Certification Services

There was a time when being successful as an auditor meant knowing only one discipline, that being quality. Since the 1970s, many auditors have done well for themselves working with quality management systems ranging from MIL-Q-9858, ISO 9001 through to AS9100. However, times are changing. In order for the next generation of auditors to be successful, they will need to truly understand integrated systems. The latest pressure in this regard is the June 2011 release of ISO 50001 – Energy Management Systems – Requirements with Guidance for Use. One need look no further than the standard itself to prove the rule.

ISO 50001 itself contains a cross reference matrix showing where there are synergies with all other ISO management system standards. Indeed, the first organizations to seek registration to ISO 50001 hold multiple certifications. What skills do auditors need to be able to do a credible job in cross functional audits? This presentation will explore ISO 50001 to demonstrate why it is possible to use quality management audit skills in this exciting new opportunity.

Speaker Biography: Andy Hofmann

President, International Certification Services

Andy has spent the past 32 years performing and managing audits. For 16 years with the Department of National Defence, Andy conducted audits virtually every working day. Continuing this work with two international registration organizations, Andy spent the next 16 years focused on creating value through audits. For the past four years, Andy has been the President of International Certification Services, an ISO registrar operating across the Americas. Andy is a RABQSA certified lead auditor for ISO 9001, OHSAS 18001, ISO 14001 and ISO 50001.

Location of ASQ Hamilton Section Meetings (except tours):

Best Western Plus Brant Park Inn 19 Holiday Drive, Brantford

From Hwy 403, exit Wayne Gretzky Pkwy South,
Turn next left onto Holiday Drive



If you plan to attend this meeting, please e-mail Rory Jones at rlj@nanoquestinc.com

by noon on Friday, September 21 and provide your name and phone number.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into the prize draw which is held during the meeting.

Message from the Chair

Greetings ASQ Hamilton Section 400 members. As your Chair for the present term allow me to introduce myself. My name is Rory Jones. I am partner with my wife Judi Mansfield-Jones in nanoQuest inc., a training and consultancy organization. Judi also happens to be our Section 400 Program Chair. I hold a CQA, M.Ed. and retired from thirty-five years of teaching into nanoQuest five years ago. The majority of my time these days is in volunteer work of one kind or another particularly with the Phelan McDermid Syndrome Foundation.

I have been Secretary for our Section a number of years so know my way around. We have a wonderful executive and I enjoy the social aspects of our meetings as much as the business. Since most on the Executive has already been Chair I feel well supported in matters pertaining to ASQ and the Section 400 membership. Kris Krishnamoorthy has agreed to follow me as Chair Elect. He is presently our Certification Chair. I thank Carl Weidhaas our past fearless leader for leaving the organization in such good order.

Sustainability requires fresh ideas. If you are interested in joining the Executive let me know. As a group we pull together so the time involved is not onerous and such involvement does score you RU points. That I truly appreciate as I wish to avoid writing that nasty CQA exam again at all costs.

Although the Hamilton Section has for some time followed a two-year term for Executive members this current board will only hold their positions until December 2013. ASQ Headquarters in Milwaukee has already switched our fiscal year to follow the calendar year and commencing in 2014 the Executive membership terms of office will follow the same calendar year. Therefore one of the areas of our concentration will be to ensure that all our Section documentation and media reflect this change when it occurs.

ASQ provides a great deal of information and assistance to those in Quality. Sometimes that information and assistance is not easy to find or the route through to it isn't obvious. Let me assure you that the members of your Executive have an incredible depth in the Quality field. Use our Section 400 and ASQ HQ websites first but if you have not found answers to your questions contact us. We are both a professional organization and an organization of and for professionals.

Plan to attend our Section meetings. We are presently meeting at the Best Western in Brantford. Although right on the 403 it is on the edge of our Section boundaries. We know some of you have difficulty getting there. We have been searching for a more central location but few venues have both a buffet and meeting room. Our traditional format is a social hour followed by a buffet dinner and then the meeting. Perhaps a different format at least some of the time might be more suitable to the membership. If you have ideas on our meeting format kindly let me know.

I look forward to this next year. We plan as close to a full slate of meetings as we have in the past. If you would like to present or know of a presenter who might be pertinent for our Section, once again, let me know. Looking forward to seeing you all soon.

Rory Jones

Chair, ASQ Hamilton Section 400

Our full Calendar of Events for the 2012-13 year will be posted on the Section's website when the program has been finalized.

Other Upcoming ASQ Events

Event	Organizer	Date	Details
One-Day Workshop: Going Beyond Lean Six Sigma and the Balanced Scorecard	ASQ Toronto	Sep 22, 2012	See below
Tour of CANMET Materials Technology Research Lab, Hamilton	ASQ Hamilton	Nov 8, 2012	October Newsletter

Going Beyond Lean Six Sigma and the Balanced Scorecard

A one-day "hands-on" workshop with legendary world-renowned Lean Six Sigma and Process Improvement expert and author Forrest Breyfogle

Saturday September 22, 2012 - 8am to 5pm
Four Points Sheraton - 6257 Airport Road, Mississauga, ON

Presented by ASQ Toronto Section

For more information & to register: <http://www.asqtorontoforrest.eventbrite.ca>
For workshop enquiries please contact: marketing@asqtoronto.org

Congratulations to ASQ Certification Achievers

**The following Hamilton Section members were successful
in ASQ certification exams held in June 2012:**

Certified Quality Auditor: William M. Ceelen

Certified Quality Engineer: Jun Chen

Certified Quality Improvement
Associate: Darlene Trotter

Certified Quality Process Analyst: Michel Guenette

Certified Six Sigma Green Belt: Erasmus Amoateng,
Mildred O. Boakye,
Gang Qin

Brock University Teaching Awards

Congratulations to ASQ Hamilton Section member Professor Michael J. Armstrong who was a recent recipient of two awards:

The Faculty Award for Excellence in Teaching – awarded to six faculty members for their exceptional contributions to teaching. The presenters of this award noted: “Professor Armstrong’s expertise in quality and process improvement is evident in his teaching. He focuses on the needs of his students by continuously improving course content and delivery, taking a quality control approach to ensuring he achieves those goals.”

Chancellor’s Chairs Awards for Excellence in Teaching – awarded to five Brock professors including Professor Michael Armstrong. The winners and their teaching projects were announced in July. Each project will receive \$5,000 a year for three years and recipients will present the progress of their research at the Centre for Pedagogical Innovation’s annual Tribute to Teaching day in December. Professor Armstrong will do two research projects that examine student learning.

Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:
<http://www.asqhamilton.com/cqepexam.htm>

Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at www.asqhamilton.com
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at stats_me@email.com

Upgrade to Senior Member of ASQ

Demonstrate your professional growth and accomplishments by becoming a Senior Member of ASQ. For no extra charge you will receive:

- Recognition of your achievement through a Senior Member certificate and card
- Special Senior Member name badge at ASQ events that you attend,
- Your choice of one extra benefit journal or two Divisions, or an additional Section, as part of your Senior Member benefit package.

What are the requirements for Senior Membership?

1. Have ten years of active professional experience. Up to four years of this requirement may be satisfied by graduation from an accredited college, university, or similar institution.
2. Be a Regular Member in good standing for at least one year prior to the date of application for advancement.
3. Have qualified in ONE of the following ways described below:
 - a) Conducting quality-related engineering, inspection or audit, or statistical work, or applying the methods and principles of quality on the job for at least two years, or
 - b) Teaching quality or related arts or sciences at an accredited institution for at least two years, or
 - c) Being a Senior Member or comparable grade in an American Society for Association Executives' list of recognized organizations, or
 - d) Currently holding an ASQ certification that requires recertification.

How to apply:

Download the application form and instructions for the free upgrade to Senior Member from <https://secure.asq.org/senior-member-upgrade-section.html>

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**