



Canada
Hamilton Section
The Global Voice of Quality™

Newsletter

September 2011

Editor -
Adam Kossowski

www.asqhamilton.com

NOTICE OF MEMBERSHIP MEETING

Wednesday, September 28, 2011

Best Western Plus Brant Park Inn
19 Holiday Drive, Brantford

See Map on Page 2

6:00 pm Cash bar, networking and registration
7:00 pm Buffet dinner
8:00 pm Welcoming and Presentation

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.
Non-member guests are welcome

Topic: An Engaged Workforce and the Role of (Leader) Standard Work Incorporating TWI (Training Within Industry) Methodology Into Your Lean Transformation.

Speaker: Greg MacDougall, Manager Total Quality Systems & Sr. Lean Coach, Cogent Power Inc

If you think there is something missing in your lean transformation, there probably is - what Mike Rother in his book *Toyota Kata*, refers to as the need for repeatable, standardized behavioural routines (kata). Having a standard work platform that delivers a consistency of practice is critical to both sustainable performance and the continuous improvement process.

TWI (Training Within Industry) provides a powerful standard work foundation for engaging your workforce and delivering the necessary job related skills, with its roots embedded in the early days of US industrial development and its core philosophy influenced the evolution of the Japanese genba leader and senior management skills.

TWI is a powerful process that links the basics of sound management and leadership skills to achieve continuous improvement, helping organizations make the most from their lean efforts to achieve results. It also provides critical information giving your managers the skill to transform the culture of your organization, regardless of industry - manufacturing, healthcare, construction - anywhere a person does a job. Information that when communicated and managed effectively in part with Leader standard work, can close the gap between desired results and what really happens in your place of work.

If you want your leadership and workforce with the right lean job skills: thinking about and improving safety, quality, cost, delivery and productivity of your products or services in the workplace, then a repeatable standard work platform is the answer. There is a re-emergence of TWI thinking and Cogent Power Inc is recognized for providing local leadership in this development.

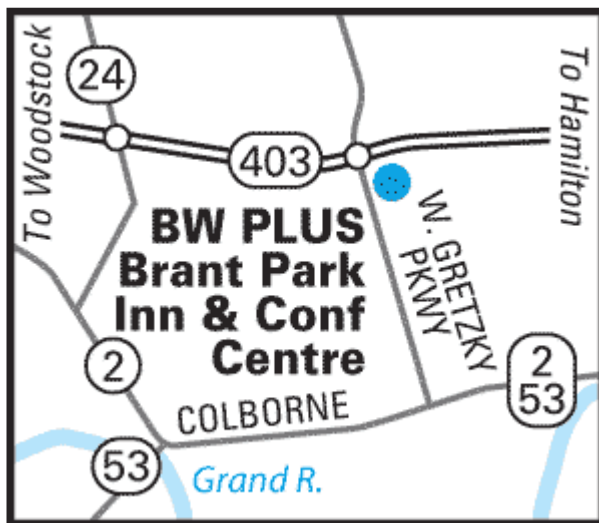
Speaker Bio: Greg MacDougall

Greg MacDougall is Manager, Total Quality Systems and Senior Lean Coach at Cogent Power Inc., having key management responsibilities for quality, safety and continuous improvement (including lean thinking). He is a graduate of Mohawk College, holds a technical diploma in Metallurgy from McMaster University and was accredited in 2004 as a Lean Coach through Cardiff University, Lean Enterprise Research Centre, Wales, UK. Greg previously served as Corporate Director Quality Management over 28 global companies with ABC-Naco, Chicago, IL, and preceding this was Manager, Quality Systems, Dofasco Steel (now Arcelor-Mittal), Hamilton, ON. He has an extensive management background in the steel industry, is a WSPS (Health and Safety Ontario) Advisory Board Member, past Instructor at Mohawk College, CQA and Senior ASQ Member, and RAB Certified QMS Lead Assessor. Greg has also authored several articles for industry publications and is a much sought out speaker and benchmark resource on the subject of continuous improvement.

Location of ASQ Hamilton Section Meetings (except tours):

Best Western Plus Brant Park Inn 19 Holiday Drive, Brantford

From Hwy 403, exit Wayne Gretzky Pkwy South,
Turn next left onto Holiday Drive



If you plan to attend this meeting, please e-mail Carl Weidhaas at weidhaas.carl@rogers.com by noon on Friday September 23 and provide your name and phone number.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into the prize draw which is held during the meeting.

Hamilton Section News

Congratulations to Tom Sutton from Mohawk College, who has joined the Hamilton Section Executive as Education Chair. Tom's responsibilities will include liaison with educational institutes in the promotion of quality related courses.

Other Upcoming ASQ Events

Event	Organizer	Date	Details
Topic and speaker TBD	ASQ Toronto	Sep 14, 2011	www.asqtoronto.org
Chocolate Tasting – How Do We Know Quality? Michael Armstrong	ASQ Hamilton	Oct 25, 2011	ASQ Hamilton Section October Newsletter

Congratulations to ASQ Certification Achievers

The following Hamilton Section members were successful in ASQ certification exams held in June 2011:

**Certified Quality Engineer:
Ha Do**

**Certified Six Sigma Green Belt:
Marcello Bozzo**

Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:
<http://www.asqhamilton.com/cqepexam.htm>

Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at www.asqhamilton.com
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Bob Mok at isqas@yahoo.ca

Upgrade to Senior Member of ASQ

Demonstrate your professional growth and accomplishments by becoming a Senior Member of ASQ. For no extra charge you will receive:

- Recognition of your achievement through a Senior Member certificate and card
- Special Senior Member name badge at ASQ events that you attend,
- Your choice of one extra benefit journal or two Divisions, or an additional Section, as part of your Senior Member benefit package.

What are the requirements for Senior Membership?

1. Have ten years of active professional experience. Up to four years of this requirement may be satisfied by graduation from an accredited college, university, or similar institution.
2. Be a Regular Member in good standing for at least one year prior to the date of application for advancement.
3. Have qualified in ONE of the following ways described below:
 - a) Conducting quality-related engineering, inspection or audit, or statistical work, or applying the methods and principles of quality on the job for at least two years, or
 - b) Teaching quality or related arts or sciences at an accredited institution for at least two years, or
 - c) Being a Senior Member or comparable grade in an American Society for Association Executives' list of recognized organizations, or
 - d) Currently holding an ASQ certification that requires recertification.

How to apply:

Download the application form and instructions for the free upgrade to Senior Member from <https://secure.asq.org/senior-member-upgrade-section.html>

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**