



Canada
Hamilton Section
The Global Voice of Quality™

Newsletter May 2012

Editor -
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www.asqhamilton.com

NOTICE OF MEMBERSHIP MEETING

Wednesday, May 16, 2012

**Best Western Plus Brant Park Inn
19 Holiday Drive, Brantford**

See Map on Page 2

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| 6:00 pm | Registration for meeting,
Cash bar, networking |
| 7:00 pm | Buffet dinner |
| 8:00 pm | Welcoming and Presentation |

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.
Non-member guests are welcome

Topic: Food Safety Standards

Speaker: Joanne Allen - Corporate Quality Manager, Kraft Foods Inc

This presentation will outline how and why Kraft Foods Inc. honed in on FSSC 22000 as their Food Safety Standard of choice for their North American food manufacturing facilities. Kraft Foods Inc. has been involved in a leading role in the development and implementation of this system.

The Food Safety System Certification scheme FSSC 22000 is a Global Food Safety Initiative (GFSI) benchmarked certification scheme recognized worldwide. The system helps an organization to build an efficient, integrated management system that ensures safety and suitability of food. It specifies the requirements for good practices in food manufacturing to meet or exceed customer requirements.

Dr. Allen will discuss some background on the corporate decision to focus on FSSC 22000, as well as, Kraft's journey to ensuring that all facilities were engaged. She will share some of the rough spots as well as some incredible successes, culminating in where Kraft is today on the FSSC continuum.

Speaker Biography: Dr. Joanne Allen

Corporate Quality Manager, Kraft Foods Inc.



Joanne has been involved in the food industry for the past 30 plus years. She has supported various functions in Microbiology, Food Safety, R&D, Quality Assurance and Operations and has touched all Kraft product categories, except for meat. Her expertise is in Food Safety, but her passion is delivering the message about allergens and their niche in the food evolution/revolution.

Joanne works for Kraft Foods and is currently assigned to the Canadian Business Unit focusing on the Confections Category. Her current job function is in Quality program design and implementation for internal and external food manufacturing sites.

Much of her education has been during her tenure at Kraft, most recently completing her PhD degree in Business Communications which followed quite quickly on the heels of her Masters in Food Safety and Toxicology from Michigan State University where she is now on faculty, part-time. Feel free to speak with her during a break to ask why the departure from the scientific community.

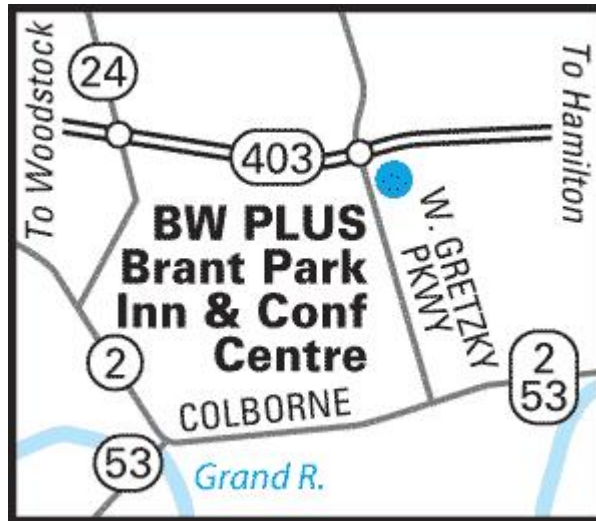
Joanne has held positions on the Board of Directors for the Ontario Food Protection Association, most recently as Chair of the Scholarship Committee.

Her other passion is the encouragement and development of quality professionals. She actively mentors and advises others in the food industry both technically and through professional development.

Location of ASQ Hamilton Section Meetings (except tours):

Best Western Plus Brant Park Inn 19 Holiday Drive, Brantford

From Hwy 403, exit Wayne Gretzky Pkwy South,
Turn next left onto Holiday Drive



If you plan to attend this meeting, please e-mail Carl Weidhaas at cweidhaas@barrday.com by noon on Friday, May 11 and provide your name and phone number.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into the prize draw which is held during the meeting.

Other Upcoming ASQ Events

Event	Organizer	Date	Details
World Conference on Quality & Improvement – Anaheim, CA	ASQ Headquarters	May 21-23, 2012	See link on sidebar
Candy Covered Process Performance	ASQ Toronto	Jun 13, 2012	www.asqtoronto.org

Hamilton Section Achieves Top Honours



ASQ Hamilton Section has received the QMP (Quality Management Process) Gold Excellence Award for the 2010-2011 year - one of the highest honours a section can earn in the Society. Only 40 of 251 ASQ Sections earned this award for the 2010-11 year.

The QMP Gold Excellence Award is awarded to sections that have proven their commitment and ability to serving local ASQ members and the community. QMP is a management model and planning tool that assists sections in their planning and implementation of programs and services that will meet the needs of current and future ASQ members. The model is based on the [Plan-Do-Check-Act cycle of continuous improvement](#) and is proven to aid sections in delivering superior value to their members.

This award recognizes the section executive for making timely submissions of required officers and committee positions, audited annual financial report, annual business plan and budget. In addition, Hamilton Section exceeded the ASQ average in member retention, satisfaction and loyalty.

Hamilton Section delegates will accept this award at the QMP Awards Ceremony at the ASQ World Conference in Anaheim, CA on May 19, 2012.

Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:

<http://www.asqhamilton.com/cqepexam.htm>

Hamilton Section Student Award for Academic Achievement



ASQ Hamilton Section has given out its first student award at Brock University, St.Catharines. The recipient was David Juszczuk who received the award (\$500) for getting the top mark in Professor Michael J. Armstrong's Quality Management course, OPER 3P93. The course teaches students how to maintain and improve the quality of products or processes. Past Section Chair and current Membership Chair Jeff Race is shown presenting the award.

Authors Wanted for Book:

Best Practices in the Management of an ISO 9000 Quality Management System

International Certification Services is currently seeking interested participants to author articles on best practices in ISO 9000 QMS. As members of the quality management community ICS would appreciate your insight and contributions on this subject.

Topics to consider are as follows:

- Operating an effective management review process
- Ensuring senior management is involved in the management of the system
- Documentation – how much is too much.

The articles will be a part of a compilation of works entitled Best Practices in the Management of an ISO 9000 Quality Management System. We are hoping to publish our book in the summer of 2012 with over twelve articles (chapters) outlining various best practices. We are asking for submissions to be 10-20 pages in length.

This is an excellent opportunity to share your experience and knowledge with others in the quality community. As quality management affects many different industries and business sectors each author will provide a unique perspective on their chosen topic. The more contribution to this project the greater the perspective we will have on this subject.

Interested participants can contact Chris Laturney by email at claturney@icsworldcert.com or by phone at 519-822-4545. Web: www.icsworldcert.com



A Partner For Progress

ISO 50001 Networking Group to Start

Guelph based **International Certification Services Inc.**, an accredited ISO Registrar operating in over thirty countries annually, is starting an ISO 50001 networking group. ICS, the first accredited Registrar to issue a certificate for ISO 50001 Energy Management (issued to St. Mary's Cement in Bowmanville) is launching the networking group with an emphasis on implementation and the ability of participants to benchmarking energy savings.

The networking group will meet once per quarter beginning this May. Sessions are held in May, August, November, and February). The agenda for each session will be as follows:

- 4:30 PM – Arrival and Personal Networking**
- 5:00 PM – Working Dinner Served**
- 5:15 PM – Update Presentations by each participant on potential energy savings**
- 6:00 PM – Guest Speaker on Energy Management**
- 6:30 PM – Questions**
- 7:00 PM – Finish**

The focus of each session will be for participants to present and share ideas on potential energy savings. An ICS facilitator will collect and distribute all ideas and opportunities for energy improvement to each member after the meeting.

The annual cost to join the networking group is \$319.00. This covers all four meetings including the dinners.

To register for this exiting program contact Jason Wright at 519-822-4545 or email at jwright@icsworldcert.com



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Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at www.asqhamilton.com
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Bob Mok at isqas@yahoo.ca

Upgrade to Senior Member of ASQ

Demonstrate your professional growth and accomplishments by becoming a Senior Member of ASQ. For no extra charge you will receive:

- Recognition of your achievement through a Senior Member certificate and card
- Special Senior Member name badge at ASQ events that you attend,
- Your choice of one extra benefit journal or two Divisions, or an additional Section, as part of your Senior Member benefit package.

What are the requirements for Senior Membership?

1. Have ten years of active professional experience. Up to four years of this requirement may be satisfied by graduation from an accredited college, university, or similar institution.
2. Be a Regular Member in good standing for at least one year prior to the date of application for advancement.
3. Have qualified in ONE of the following ways described below:
 - a) Conducting quality-related engineering, inspection or audit, or statistical work, or applying the methods and principles of quality on the job for at least two years, or
 - b) Teaching quality or related arts or sciences at an accredited institution for at least two years, or
 - c) Being a Senior Member or comparable grade in an American Society for Association Executives' list of recognized organizations, or
 - d) Currently holding an ASQ certification that requires recertification.

How to apply:

Download the application form and instructions for the free upgrade to Senior Member from <https://secure.asq.org/senior-member-upgrade-section.html>

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**