



Canada
Hamilton
Section 400

The Hamilton Section Of The
American Society For Quality

Newsletter

May 2011

Editor -
Adam Kossowski

www.asqhamilton.com

NOTICE OF MEMBERSHIP MEETING

Wednesday, May 11, 2011

**Best Western Plus Brant Park Inn
19 Holiday Drive, Brantford**

Note New Location - See Map on page 2

6:00 pm Cash bar, networking and registration
7:00 pm Buffet dinner
8:00 pm Welcoming and Presentation

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.
Non-member guests are welcome

Topic: Applications of Quality at Hamilton Health Sciences

Health care matters to everyone in Ontario. But waste, inefficiency and poor quality are costly to the health system – a system that consumes an ever-greater portion of the provincial budget.

The health care system is playing a vital role in improving health care services for everyone in Ontario by working toward new standards set out in the *Excellent Care for All Act*, which became law in June of 2010. These new standards will ensure that we all receive health care of the highest possible quality and value.

However, the pursuit of Quality is not new in health care organizations, particularly in Hamilton. This topic will focus on the application of quality methods and tools at Hamilton Health Sciences that have helped to improve the quality of care, access to services, patient safety and efficiency.

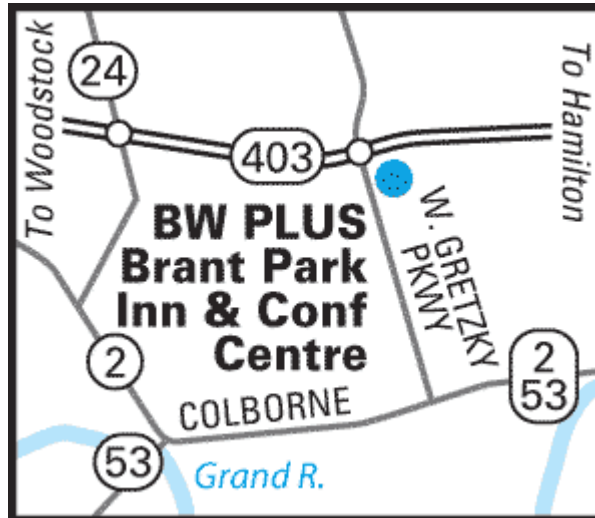
Speaker: Tim Dietrich – Senior Consultant in Process Improvement, Hamilton Health Sciences

Tim Dietrich has worked in quality for over 12 years in both manufacturing and health care settings. He works with individuals and teams applying his experience on quality improvement projects, statistical process control, root cause analysis and advanced statistical analysis. He is currently the Senior Consultant in Process Improvement at Hamilton Health Sciences. Tim's background is in mathematics and statistics, and he is an ASQ Certified Quality Engineer and an ASQ Certified Six Sigma Black Belt.

New Location of ASQ Hamilton Section Meetings, starting May 11, 2011:

Best Western Plus Brant Park Inn 19 Holiday Drive, Brantford

From Hwy 403, exit Wayne Gretzky Pkwy South,
Turn next left onto Holiday Drive



If you plan to attend this meeting, please e-mail Carl Weidhaas at weidhaas.carl@rogers.com by noon on Friday May 6 and provide your name and phone number.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into the prize draw which is held during the meeting.

Tour of McMaster Nuclear Reactor, Hamilton – Date to be Determined

The tour originally scheduled for April 15 was cancelled by McMaster for operational reasons. The section is attempting to reschedule this tour for June. A new date will be announced on this website when confirmed. For more information describing this interesting facility go to <http://mnr.mcmaster.ca/>

Other Upcoming ASQ Events

Event	Organizer	Date	Details
World Conference on Quality and Improvement, Pittsburgh, PA	ASQ HQ	May 16-18, 2011	ASQ World Conf http://wcqi.asq.org/index.html
Leadership Qualities / Communication Skills / Holding Effective Meetings – Breakfast Meeting, Location TBD	ASQ Toronto	May 28, 2011	www.asqtoronto.org
Ergonomics and Quality	ASQ Toronto	June 8, 2011	www.asqtoronto.org

Hamilton Section Program Planning

Your executive is planning for next year's program and would appreciate your input. You may be excited with the results of your internal quality initiatives and may be happy to share your thoughts and ideas. All ideas for topics, speakers or tours would be welcomed. Please send your ideas to our Program Chair Judi Mansfield-Jones at jmj@nanoquestinc.com

Hamilton Section Achieves Total Quality Award for 2009-2010

ASQ Hamilton Section has received the QMP (Quality Management Process) Total Quality Award from ASQ Headquarters for the 2009-2010 year. The QMP model was developed to assist sections in their planning and implementation of services and programs that will meet the needs of current and future members.

This award recognizes the section executive for making timely submissions of required officers and committee positions, audited annual financial report, annual business plan and budget, and verification that 75% of business plan goals were achieved.

Jeff Race, Hamilton Section Chair in 2009-2010, will accept this award at a ceremony at the ASQ World Conference in Pittsburgh, PA on May 14, 2011.

Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:

<http://www.asqhamilton.com/cqepexam.htm>

Congratulations to ASQ Certification Achievers

The following Hamilton Section members were successful in ASQ certification exams held in Hamilton in March 2011:

**Certified HACCP Auditor:
Merry Evelyn A. Toledo**

**Certified Quality Technician:
Ha Do**

**Certified Reliability Engineer:
Nastaran Adeli Rankoohi**

**Certified Six Sigma Black Belt:
Adrian Domokos, Alicia Munian**

**Manager of Quality/Organizational Excellence:
Gina De Souza**

Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at www.asqhamilton.com
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Bob Mok at isqas@yahoo.ca

Upgrade to Senior Member of ASQ

Demonstrate your professional growth and accomplishments by becoming a Senior Member of ASQ. For no extra charge you will receive:

- Recognition of your achievement through a Senior Member certificate and card
- Special Senior Member name badge at ASQ events that you attend,
- Your choice of one extra benefit journal or two Divisions, or an additional Section, as part of your Senior Member benefit package.

What are the requirements for Senior Membership?

1. Have ten years of active professional experience. Up to four years of this requirement may be satisfied by graduation from an accredited college, university, or similar institution.
2. Be a Regular Member in good standing for at least one year prior to the date of application for

advancement.

3. Have qualified in ONE of the following ways described below:

- a) Conducting quality-related engineering, inspection or audit, or statistical work, or applying the methods and principles of quality on the job for at least two years, or
- b) Teaching quality or related arts or sciences at an accredited institution for at least two years, or
- c) Being a Senior Member or comparable grade in an American Society for Association Executives' list of recognized organizations, or
- d) Currently holding an ASQ certification that requires recertification.

How to apply:

Download the application form and instructions for the free upgrade to Senior Member from <https://secure.asq.org/senior-member-upgrade-section.html>

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**