

Notice of Membership Meeting

Wednesday, April 23, 2014

Burlington Art Centre

1333 Lakeshore Road, Burlington
(See Map & Directions Below)

7:00 pm Registration - Social – Networking
Coffee / Tea

7:30 pm Welcome and Presentation

Fee: \$10, Students are FREE

Non-member Guests are Welcome



Topic: Effective Decision Making

Speaker: Randy Park

Why do we need quality Standards? Why can two intelligent people look at the same situation and come to completely different conclusions? How and why does human intuition sometimes lead to great results, and other times disaster? (For an example see the article in the March issue of Quality Progress: Probing Probabilities). In this entertaining, thought provoking session, Randy Park will help you explore key aspects of how the strengths and pitfalls of the human brain influence the decisions that even logical thinkers make.

Randy Park - Biography

Randy Park holds a Bachelors degree in Physics and a Masters in Engineering Physics. He has worked in technology all his career but he has also extensively studied – and written two books – on how people think and make decisions. He helps individuals and organizations understand their decision making processes and their own thinking strengths and traps. His workshops and facilitations raise people’s awareness of the critical assumptions they make that determine the results of their thinking.

Randy works to connect Technology, Systems, and People, helping each other support the other. This includes helping tech companies develop people friendly approaches, non-tech companies apply new technology and systems to help all organizations deliver better results more consistently. Process mapping, scenario exploration, and system dynamics modeling are some of the key approaches he uses.

Randy is a member of the Canadian Association of Professional Speakers, the Institute of Electrical and Electronic Engineers, and the System Dynamics Society.



Burlington Art Centre



Driving Directions

From Niagara or Hamilton East - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

From Toronto or Hamilton West - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please e-mail Kris Krishnamoorthy at krishnam55.kk@gmail.com by the preceding Friday.

Please include your name and phone number as well as the name of your guest should you intend to bring someone.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into a prize draw which is held semi-annually.



Other Upcoming ASQ Events

Event	Organizer	Date	Details
Effective Decision Making	ASQ Hamilton	April 23, 2014	Hamilton Section April Newsletter
Employment Networking Event	ASQ Toronto	April 9, 2014	www.asqtoronto.org
Time Management – soft skills breakfast workshop (topic to be determined)	ASQ Toronto	April 26, 2014	www.asqtoronto.org
	ASQ Toronto	May 7, 2014	www.asqtoronto.org



Message from the Chair

Dear Friends,

It is my pleasure to add my Voice of Quality to the Quality community in Hamilton.

I am glad that Spring has finally arrived. Let us hope that Mother Nature will be kind enough to lift the cold veil completely so that we can enjoy the Spring season naturally.

First, I would like to welcome the five new ASQ members who chose to join the Hamilton Section. I am confident that you will be satisfied with the return on your investment in Quality. You will soon find out that ASQ is indeed a huge resource for the arts and science of Quality. There are several avenues for networking and learning on the quality tools. For example, ASQ TV is a great learning tool recently launched by ASQ. You can watch and learn from the ASQ TV at your leisure. There are several videos describing the quality tools and key topics of interest to Quality Professionals at <http://videos.asq.org/most-viewed-videos>.

Learning knows no bounds. You can learn on the Quality tools while enjoying a cruise too. For those who like to cruise, ASQ offers a Quality Cruise at an affordable price in October 2014. Look for more information in this Newsletter.

For those holding back on attending the 2014 World Conference on Quality and Improvement to be held on May 5-7 in Dallas (TX), I encourage you not to miss this opportunity. Having attended the past three Conferences, I can say that it was Quality time well spent.

Hamilton Section is fully geared to promote Quality in our community. During the Membership Meeting on March 26, 2014 we had the pleasure of listening to Dr. Stefan

Steiner from the University of Waterloo, who gave an interactive lecture on 'Reduce Variation in a Virtual Process'. Using 'Watfactory' as a virtual manufacturing environment, Dr. Steiner did an excellent job in teaching how to apply statistics and process improvement tools in solving real life problems. For those of you who missed the live speech by Dr. Steiner, his Presentation is archived in the Section website. Go to www.asqhamilton.com and click the link to Archives, where you can find all past Newsletters and Presentations.

The next Membership Meeting will be held on April 23, 2014 at the Burlington Arts Centre. You will have the opportunity to learn on another great topic of interest to Quality Professionals – "Effective Decision Making". Mark your calendar and plan to attend this interesting presentation.

I invite you to raise your Voice of Quality! Tell us how the ASQ Hamilton Section Executive can better serve the interests of our Quality community. E-mail or contact us through LinkedIn or Facebook. Or, visit the Hamilton Section website at www.asqhamilton.com to find the list of Executive members and the contact details.

Sincerely,

Kris Krishnamoorthy, P. Eng.

Chair, ASQ Hamilton Section (0400)



Welcome New Members!

Please give a warm welcome our newest members who joined our section in March. We look forward to seeing all of you at our section meetings!!

Ryszard Rybak
Hiteshkumar Sutaria
Cindy Branston
Dave Brown
Theresa Dunkley-verhage





Certificate Achievers

Please congratulate Certificate Achievers for March – WELL DONE!!

Bruce Grond - CMQ/OE
Glen Walker - CQT



Quality Cruise

ASQ Human Development and Leadership Division (HD&L) in conjunction with ASQ Greater Fort Worth Section 1416 is sponsoring the **ASQ 204 Quality Cruise for Professional Development**. The cruise will set sail from Galveston, TX on October 26 for 8 days, 7 nights returning on November 2. Join us on the Royal Caribbean's *Navigator of the Sea* and tour the Caribbean (Cozumel, Grand Cayman and Jamaica) including 3 days at sea with morning and afternoon conference activities and presentations. Cruise with family and quality colleagues for fun and learning! For More information

http://asqhdandl.org/uploads/3/3/3/8/3338526/qcruise_fast_fact_sheet_20140402.pdf



Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to: <http://www.asqhamilton.com/cqepexam.htm>





Jobs and Ads Web Page

Check out our Jobs & Ads web page for employment opportunities in the quality field.

Link on side bar at www.asqhamilton.com

Also posted on [LinkedIn](#) and on [Facebook](#)

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at stats_me@email.com



The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your electronic copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box.

Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**

