

Notice of Membership Meeting

& Request for Nominations and Volunteers for
the Executive (See Page 3)

Thursday, April 25, 2013

Burlington Art Centre

1333 Lakeshore Road, Burlington
(See Map & Directions Below)

7:00 pm Registration - Social – Networking
Coffee / Tea

7:30 pm Welcome and Presentation

Fee: \$10

Non-member Guests are Welcome



Social Responsibility

Speaker: Laura Rourke, P. Eng, CRSP,
Toxic Substance Reduction Planner

Social Responsibility has increasingly been the focus of much activity and reporting in the corporate world. Businesses must balance servicing their customer needs in a profitable way with meeting customer desire to have a positive, or at least not a negative, impact on their world. The scope of this desire includes minimal footprint on the environment, treating employees fairly, giving back to the communities in which the business operates. This presentation will examine some of the mechanisms for reporting on social responsibility and include a general discussion on how companies are meeting those requirements.

Laura Rourke - Biography



Laura is a licensed environmental engineer, Toxic Substance Reduction Planner and Canadian Registered Safety Professional. Laura started her career managing a landfill site. She then spent almost 10 years in automotive parts manufacturing and then another 5 years in hi-tech electronics manufacturing.

Laura led corporate social responsibility strategy and reporting through her environment, health and safety initiatives. She is currently an environment, health and safety consultant and supports the Excellence in Manufacturing Consortium as a Field Service Advisor.

Laura volunteers with Sustainable Waterloo Region as a Member Support Coordinator and sits on the City of Cambridge Environmental Advisory Committee and City Green Subcommittee.

Burlington Art Centre

Driving Directions




From Niagara or Hamilton East - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

From Toronto or Hamilton West - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please e-mail Rory Jones at rlj@nanoquestinc.com by the preceding Friday.

Please include your name and phone number as well as the name of your guest should you intend to bring someone.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into the prize draw which is held during the meeting



Nominations and Elections to ASQ Hamilton Section Executive

Nominations are requested for the following positions on the Hamilton Section executive for 2014:

Vice-Chair / Chair-Elect,
Secretary,
Treasurer.

Nominations for any of the above positions should be submitted to the Nominating Chair Olga Delvecchio at olgadel@cogeco.ca by April 24, 2013.

Elections to the new executive will be conducted at the April 25, 2013 membership meeting.

We are also looking for volunteers to fill non-elected positions on the executive, such as Program Planning. For further information please contact any member of the executive.

NOTE: Starting in 2014, ASQ section executive terms will start on January 1 instead of July 1.

Other Upcoming ASQ Events

Event	Organizer	Date	Details
Tour of Craig Richardson Institute of Food Processing Technology, Cambridge	Co-sponsored by ASQ Hamilton and 6 other organizations	April 10, 2013	See notice in this newsletter
Spring Seminar – Quality in a World of Innovation	ASQ Toronto	April 25, 2013	www.asqtoronto.org
Problem Solving Lessons from the Automotive Gemba – Mike Brajac, GM Canada	ASQ Toronto	May 8, 2013	www.asqtoronto.org
Unique Data Presentation Methods Used In Sensory Test Surveys – John Melnyk, ACCE International	ASQ Hamilton	May 15, 2013	May Newsletter



Message from the Chair

On March 20 we held our meeting at the Burlington Art Centre on Lakeshore Road in Burlington. We had thirty in attendance with a number of guests.

Our speaker John Nasar from Ford in Oakville spoke to us on Six Sigma as a Problem Solving Process using DMAIC. John was a very good presenter and obviously very knowledgeable about his topic. He was well received by those present and there were many questions which he was more than happy to answer.

Bill Stewart spoke to us on a number of Programs at Mohawk that may be of interest to our members as well as the various ASQ Certifications available. We were also pleased to have Jenni Allerton from McMaster University who now have a Lean Six Sigma Course offered through Continuing Education. (see March Newsletter).

On April 25 we will return to the Burlington Art Centre for a presentation by Laura Rourke from the Excellence in Manufacturing Consortium. Her topic will be Social Responsibility. We will be open for business at 7:00 pm with coffee and tea shortly thereafter. The meeting begins at 7:30 with the election of our new executive followed by the speaker. If you are interested in serving on the Executive you will be rewarded with RU points for your efforts and have the opportunity to meet with some very nice people. The executive meets four times a year and it is not an arduous commitment. Our Nomination Chair is Olga Delvecchio and you can find her contact information on our website www.asqhamilton.com.

Hope to see you at our next meeting on April 25.



Rory Jones - Chair, ASQ Hamilton Section 400
E-mail: rj@nanoquestinc.com



Check Your Email Preferences at ASQ

We have been having difficulty reaching some of our membership. In 2012 ASQ merged a list of suppressed e-mail addresses with their database resulting in large numbers of individuals being unsubscribed from all ASQ e-mail. As we download our mailing lists from this database we are missing people.

Please check the ASQ main website and look for the My Account - "E-mail Preferences". Be sure that you have allowed for section email. If you receive this newsletter of course you are still subscribed but may know of someone who is not receiving our newsletter. Please let them know why!

Mohawk College Quality Assurance Certificate Courses

The CE Quality Assurance Certificate course "Availability, Reliability and Maintainability" (QC104) is currently running for the Winter 2013 semester at Mohawk College in Hamilton. The people enrolled are working towards their recognition from the College through the completion of this CE Certificate program.

The Spring 2013 classes will start in the 3rd week of April. Classes are being offered in "Statistical Process Control 1" (QC102) and "Inspection and Testing" (QC106). If you have any peers, employees or know of people interested in the quality assurance field please speak to them and encourage them to consider the Quality Assurance Certificate courses at Mohawk College. The electronic and printed version of the Continuing Education Programs and Courses will be available late March.

If you have any questions please contact me at william.stewart6@mohawkcollege.ca

Bill Stewart
Program Manager
Mohawk College
School of Continuing Education



Tour and Networking Event at Craig Richardson Institute of Food Processing Technology

850 Fountain St South, Cambridge

Wednesday, April 10, 2013 from 5:30 PM to 8:30 PM

This event, co-sponsored by ASQ Hamilton Section and 6 other organizations, will feature a networking and information session as well as a tour of the facilities. This evening will enable professionals from APICS, OIPMAC, PMI-CTT and CMC-Canada to network and potentially gain new friends. Members of the public are also encouraged to attend. The event will be split up into two different groups where one group will experience a tour of the plant and the other group will witness a detailed presentation about the facility and what programs are associated within it. The two groups will then switch places after completion. There is no fee for this event.

To register for this event please click the link: <http://www.eventbrite.ca/s/cx08>

Lean Process Improvement Course - June 19, 2013

Brock University is offering a 1-day non-credit course on Lean Process Improvement, taught by ASQ member Dr Michael Armstrong. This interactive course will provide an introduction to the principles and practices of Lean, so that you can improve your own workplace. It will take place on Wednesday, June 19, 2013, 9:00 am - 4:00 pm at the Chamber of Commerce Education Centre in St Catharines. The cost is \$299 plus HST (lunch included) per person. For more information, please see the Brock University website at <http://brocku.ca/business/community/CIMEE/current-courses> or contact the instructor at michael.armstrong@brocku.ca.



Web-based COE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (COE). For further details go to: <http://www.asqhamilton.com/cqepexam.htm>


Jobs and Ads Web Page

Check out our Jobs & Ads web page for employment opportunities in the quality field.

Link on side bar at www.asqhamilton.com

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster

Stan Sobota at stats_me@email.com



The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.

