

### Notice of Membership Meeting

Wednesday, March 16th, 2016

Art Gallery of Burlington

1333 Lakeshore Road, Burlington  
(See Map & Directions Below)

7:00 pm Registration - Social – Networking  
Coffee/Tea

7:30 pm Welcome and Presentation

Fee: Members and Non-members \$10, Students are FREE

Non-member Guests are Welcome



### Driving Directions

**From Niagara or Hamilton East** - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

**From Toronto or Hamilton West** - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please e-mail Carl Weidhaas at [cweidhaas@barrday.com](mailto:cweidhaas@barrday.com). Please include your name and phone number as well as the name of your guest should you intend to bring someone.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into a prize draw which is held semi-annually.

## Topic: Key Ingredients for Organizational Excellence

Speaker: Desmond Mahadeo

Continuous Improvement Manager, Canadian TireCorp

In today's world, "Organizational Excellence", "Innovation" as well as several other terms have become clichés. We need to take a step back and understand what these terms really mean. Oftentimes we mix up the concepts and the tools used for achieving these, resulting in branding ourselves as "Lean", "ISO certified", "Innovative" etc. This takes us away from the real focus of "Excellence", achieved by maintaining a balance of the growth, profitability and employee engagement. This presentation will cover a definition of Organizational Excellence, its key ingredients, established models for OE and examples of companies who have attempted its implementation.



Desmond Mahadeo is a Mechanical Engineer, a Certified Quality Engineer, a Lean Six Sigma Black Belt, and a senior member of the ASQ, with 18 years of membership.

Desmond has a passion for excellence and improvement and volunteers his time to accomplish this. He is on the ISO TC179 committee representing Canada in the development of the International Standard for Innovation and was the past Employment Assistance chair of the ASQ, a position he held for 7 years.

At the ASQ Toronto, he pioneered and championed the Annual Employment Event and was integral with the hosting of the Annual Spring seminars. He continues to volunteer with the society helping from the sidelines, always

willing to provide technical advice.

His career spans roles for more than 20 years at Management levels in Operations, Quality and Engineering in the Manufacturing, Service and Government sectors holding positions of:

- Standards Officer -Bureau of Standards,
- Manager - Operations/ Plant / Quality - automotive, aerospace, cosmetic, oil, chemical, plastic and metal working industries,
- Regional Quality Manager- Airport security screening in Ontario,
- Quality Management Consultant – Lean and ISO implementation,
- Continuous Improvement Manager at Canadian Tire in their Supply Chain and Distribution.

Desmond also teaches at SENECA College on a part-time basis for the Quality Management course.

As a professional with expertise ranging from Quality Management, Engineering, Lean Six Sigma, Balanced Scorecard, to Project Management, his goal is to continue to serve the industry with his knowledge and experience, providing value and solutions, through Leadership, Coaching, Mentoring, Motivation and Training.

## Other Upcoming ASQ Events

Event	Link
ASQ Hamilton Chapter	<a href="http://www.asqhamilton.com/calendar.pdf">http://www.asqhamilton.com/calendar.pdf</a>
ASQ Toronto Chapter	<a href="http://asqtoronto.org/wp-content/uploads/2016/01/2015-2016-ASQ-Toronto-Presentation-Schedule-Jan-7-2016.pdf">http://asqtoronto.org/wp-content/uploads/2016/01/2015-2016-ASQ-Toronto-Presentation-Schedule-Jan-7-2016.pdf</a>
ASQ Kitchener Chapter	<a href="http://www.asqkitchener.wordpress.com/events/">http://www.asqkitchener.wordpress.com/events/</a>

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## Advantages of Senior Membership!

Take advantage of an ASQ Senior Membership and get the benefit of enhanced benefit selections! A Senior Membership allows you [to choose ONE of the extra benefit](#) options listed below which is included with Senior Membership dues of \$159.00,  
Select one journal of your choice

Select two divisions of your choice  
Select one additional section of your choice

To become a Senior Member, all you need to do is meet the following criteria;  
You have been an ASQ Full member and in good standing for one year  
Have 10 years of professional experience  
Meet one of four professional criteria outlined on the Senior Membership application

Go to <http://asq.org/membership/individuals/senior.html> for more information on the exciting benefits of Senior Membership.

## Message from the Chair

The forecast ahead indicates spring is here and we have 3 events left before our summer break. The events are quite diverse from Organizational Excellence to ISO 9001:2015 to a plant tour at Wescam. Hopefully we offer something for everyone.

We have 4 new members to the Hamilton section for February. I would like to welcome Grace J. Trushinski, Doug Matheson, Michael J. Flynn and Zaid Salim to the Hamilton section and hope to see you at a section event soon.

Currently, we do not have results from the March exams.

Did you know ASQ offers reduced membership fees (up to 100%) if you are currently unemployed based on consecutive years of membership?

There is some other Eligibility Criteria detailed on the ASQ website.

Please see this link for details in case you are in this unfortunate situation.

<http://asq.org/members/account/unemployment.html>

Have a great day and hope to see you on the 16th. Carl Weidhaas

## Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:

<http://www.asqhamilton.com/cqepexam.htm>

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## Jobs and Ads Web Page

Check out our Jobs & Ads web page for employment opportunities in the quality field. Link on side bar at [www.asqhamilton.com](http://www.asqhamilton.com)

Also posted on LinkedIn and on Facebook

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at [stats\\_me@email.com](mailto:stats_me@email.com)

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The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

**IMPORTANT:** To ensure that you receive your electronic copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at [www.asq.org](http://www.asq.org). Log-in and type the word profile in the search box.

Select My Account: Update Your My ASQ Profile,

and verify that your correct e-mail address is included in your profile.

IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS, PLEASE UPDATE IT AS DESCRIBED ABOVE.

WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.

Editor: George Matthews

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