



NOTICE OF MEMBERSHIP MEETING

Thursday, March 8, 2012

**Best Western Plus Brant Park Inn
19 Holiday Drive, Brantford**

See Map on Page 2

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| 6:00 pm | Registration for meeting and Toyota Tour,
Cash bar, networking |
| 7:00 pm | Buffet dinner |
| 8:00 pm | Welcoming and Presentation |

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.
Non-member guests are welcome

Topic: Problem Solving: Does it Ever Go out of Style? Speaker: Mike Piczak

The uninitiated sometimes naively wonder what the company will do when all the problems are solved. Chances are that new problems will arise and quality practitioners will again have to step up to deal with the challenge. Problem solving never has and never will go out of organizational fashion. Many organizations have some type of problem solving model which is called to action when a situation calls for the treatment of a problem. Yet, there are scores of problem solving models available to companies well beyond the usual model employed. This seminar will present five problem solving models whose features can be molded into a customized model that could be used by any organization. Specifically, the seminar will review 8D, DMAIC, an integrative model and others to showcase features, strengths and weaknesses of various approaches.

Speaker Biography: Mike Piczak

- Graduate, Industrial Management Technology, Mohawk College, 1977
- Graduate, Bachelor of Commerce, McMaster University, 1984
- Graduate, MBA, McMaster University, 1986
- Owns/operates Occam Consulting Associates Limited since 1980
- Consulting practice has him working in the areas of quality assurance, supervisory training, business plans, internal auditing
- Has published a dozen articles; two in Quality Progress on Quality Circles (an MBA term paper) and Self Managed Work Teams; since 1995, has written a manual on Microsoft Office Suite products
- Spoken at conferences/seminars across North America and Mexico

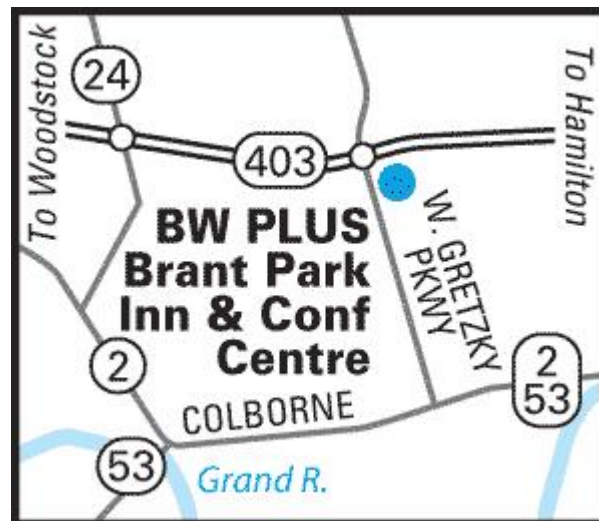
Speaker Biography – Mike Piczak (Continued)

- Taught at Mohawk College, McMaster University (undergraduate and MBA courses) and University of Buffalo
- Teaches: entrepreneurship, business policy, SPC/6 Sigma methods
- Presently, Co-ordinator of Small Business and Entrepreneurship Programs, Mohawk College
- Presently, Chair, Management Stream, Bachelor of Technology Programs, McMaster University
- Hosts an internet TV show called Entrepreneurial Ideas and a political issues program called On the Flip Side
- Married, 2 children, 2 dogs, 2 cats
- Leisure: runs badly, plays tennis badly, plays golf badly, cycles a little better, applies TLC to cottage and enjoys his condo in FLA

Location of ASQ Hamilton Section Meetings (except tours):

Best Western Plus Brant Park Inn 19 Holiday Drive, Brantford

From Hwy 403, exit Wayne Gretzky Pkwy South,
Turn next left onto Holiday Drive



If you plan to attend this meeting, please e-mail Carl Weidhaas at cweidhaas@barrday.com by noon on Friday, March 2 and provide your name and phone number

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into the prize draw which is held during the meeting.

Other Upcoming ASQ Events

Event	Organizer	Date	Details
DMAIC as a Problem-Solving Tool John Nasar, Ford Canada	ASQ Toronto	Mar 14, 2012	www.asqtoronto.org
Tour of Toyota Cambridge Plant	ASQ Hamilton	Apr 3, 2012	See announcement below

Plant Tour - Toyota Motor Manufacturing, Cambridge

Tuesday, April 3, 2012 – 2:00 pm

Attend our March 8 membership meeting if you want to sign up for one of the 48 spots available for this outstanding tour, which is likely to be in great demand.

The tour will include a video presentation and a ride on a motorized tram through the plant, where you will see Team Members and robots build the Corolla, Matrix and Lexus RX350. See award-winning production and quality systems in action, just-in-time manufacturing, and one of the largest stamping presses in the world.

Your tour guide will communicate with you through an audio headset. The tour will be followed by a question and answer session, and an invitation to browse around the Visitors' Centre display room. Total duration of the visit will be about one hour and 15 minutes

HOW TO REGISTER FOR THIS TOUR:

There will be no charge for this complimentary tour. To register for this tour, you must sign up with a refundable \$20 registration deposit (cash or cheque only) at the March 8 meeting at the Best Western Plus Brant Park Inn. Your deposit will be returned to you when you arrive at the Toyota Visitors' Centre, or if you cancel by March 21 by contacting Adam Kossowski at adamkossowski@yahoo.ca or if there are no names on the waiting list.

Priority will be given to ASQ Hamilton Section members. Non-members may sign up on a waiting list. Absentee sign-ups permitted on the waiting list if accompanied by the \$20 deposit.

Toyota requires that all visitors, when registering for the tour, must include the name of the company they are with.

IMPORTANT NOTE - NO SUBSTITUTIONS

Toyota has emphasized that once the list of visitors has been submitted to them around March 22, no substitutions will be permitted. People will be turned away if their names are not on the submitted list.

SAFETY REGULATIONS

The following mandatory regulations apply to all visitors attending this tour:

Along the tour, the guided, motorized trams will enter the Weld shop, where occasional welding sparks are present. While these sparks are not harmful, some fabrics are more easily flammable. Therefore:

- Only natural fibres may be worn in the plant (wool, cotton, silk, linen etc.)
No Polyesters, Rayons, Acrylics or other Synthetic fibres (micro fibres etc.).
Cotton smocks will be provided for those who require one.
- No shorts, skirts, tear-away pants, nylon pants or tops.
- No open sandals or high-heel shoes.
- No ball caps, hats or scarves*
- No purses, bags, knapsacks*
- No cameras*
- No cell phones, pagers or communication devices*
**These items will be stored under lock & key in the Visitor Centre.*
- No food or drinks allowed on the tram
- Safety glasses must be worn at all times - provided for use during the tour.
- Arms and legs must be kept inside the tram at all times.
- Audio-headsets are provided for each guest. No music player or any other type of personal headphone device can be worn during the visit.

Directions to the Toyota Cambridge Plant

1055 Fountain Street North, Cambridge

From Hwy. 401 exit at Hwy. 8 Kitchener. Take first exit – Sportsworld Drive. Turn left onto Sportsworld Drive East, which turns into Maple Grove Road. Turn right onto Fountain Street. Toyota plant is on the left. Enter by Gate #2 and park in Visitor Parking. Proceed to Gate #2 Guard House, identify yourself and Security will clear you if you are on the list, and direct you to the Visitors' Centre.

NOTE: Please plan to arrive between 1:45 and 1:55 pm.

Nominations and Elections for Hamilton Section Executive

**Nominations are requested for the following positions
on the Hamilton Section executive for 2012 / 2014:**

**Vice-Chair / Chair-Elect
Secretary
Treasurer**

**Nominations for any of the above positions should be submitted to the Nominating Chair
Olga Delvecchio at olgadel@cogeco.ca before March 8, 2012.**

Elections to the new executive will be conducted at the March 8, 2012 membership meeting

Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:
<http://www.asqhamilton.com/cqepexam.htm>

Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at www.asqhamilton.com
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Bob Mok at isqas@yahoo.ca

Upgrade to Senior Member of ASQ

Demonstrate your professional growth and accomplishments by becoming a Senior Member of ASQ. For no extra charge you will receive:

- Recognition of your achievement through a Senior Member certificate and card
- Special Senior Member name badge at ASQ events that you attend,
- Your choice of one extra benefit journal or two Divisions, or an additional Section, as part of your Senior Member benefit package.

What are the requirements for Senior Membership?

1. Have ten years of active professional experience. Up to four years of this requirement may be satisfied by graduation from an accredited college, university, or similar institution.
2. Be a Regular Member in good standing for at least one year prior to the date of application for advancement.
3. Have qualified in ONE of the following ways described below:
 - a) Conducting quality-related engineering, inspection or audit, or statistical work, or applying the methods and principles of quality on the job for at least two years, or
 - b) Teaching quality or related arts or sciences at an accredited institution for at least two years, or
 - c) Being a Senior Member or comparable grade in an American Society for Association Executives' list of recognized organizations, or
 - d) Currently holding an ASQ certification that requires recertification.

How to apply:

Download the application form and instructions for the free upgrade to Senior Member from
<https://secure.asq.org/senior-member-upgrade-section.html>

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**