



Canada
Hamilton
Section 400

www.asqhamilton.com

The Hamilton Section Of The
American Society For Quality

Newsletter

March 2010

Editor-

Adam Kossowski

NOTICE OF MEMBERSHIP MEETING

Tuesday, March 23, 2010

**Chan's Buffet Restaurant,
1400 Upper James St, Hamilton (Just South of Stone Church Rd)**

(See map on page 2)

6:00 pm	Cash bar, networking and registration
7:00 pm	Buffet dinner
8:00 pm	Welcoming and Presentation

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.
Non-member guests are welcome

Business Excellence = Audit Integration

More than 80% of successful companies today have one thing in common: they depend on cross functional teams to achieve their aggressive goals. While balanced score cards and similar tools are essential to functional integration, so too are integrated internal audits.

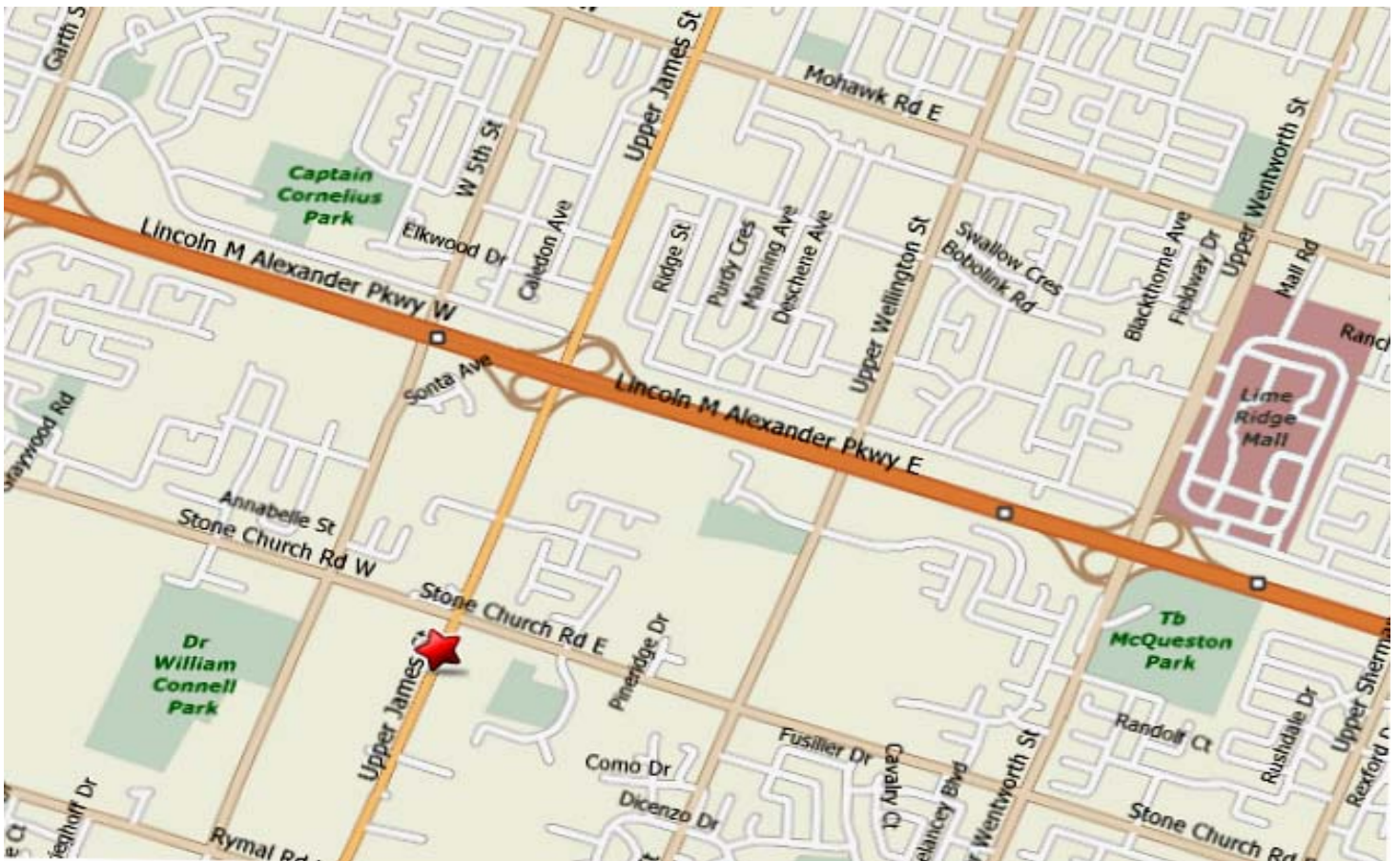
General Electric, Toyota, Bank of America, and many other recognizable names have regularly and consistently provided excellent results. Year after year, they find ways to increase the value of their organizations, where it counts the most, the bottom line. Many books have been written on these and other successful organizations, analyzing what each has done to become successful. We are not about to recreate that valuable work, but instead wish to consider how audits can best contribute to high performance. One area where there is significant consistency is in the cross-functional or team approach taken by these organizations. We are convinced that combined internal audit activities can be employed to push this further.

This presentation by Andy Hofmann from ICS will focus on how best to achieve audit integration.

Speaker: Andy Hofmann – International Certification Services (ICS)

Andy has spent the past 30 years performing and managing audits. For 16 years with the Department of National Defence, Andy conducted audits virtually every working day. Continuing this work with two international registration organizations, Andy spent the next eight years focused on creating value through audits. For the past six years, Andy has been in private practice, working with registrars to improve their audit structure and auditor capabilities. Currently, Andy is in a leadership role with international registrar ICS.

Location of ASQ Hamilton Section Meeting Chan's Buffet Restaurant, 1400 Upper James St, Hamilton



If attending the March 23 dinner, please e-mail Jeff Race at j.race@palfingerna.com by noon on Friday, March 19 and provide your name and phone number.

Other Upcoming Events

Event	Organizer	Date	Details
Job Fair	ASQ Toronto	March 10, 2010	www.asqtoronto.org
Breakfast Meeting with James Duncan on "The 10 Biggest Presentation Mistakes and How To Avoid Them"	ASQ Toronto	March 13, 2010	Contact Will Halina at Program@asqtoronto.org for information and registration
Spring Seminar – Quality in a Changing World	ASQ Toronto	March 30, 2010	www.asqtoronto.org
Customer Satisfaction – Carolyn Macdonald, ICS & Section AGM	ASQ Toronto	April 14, 2010	www.asqtoronto.org
Excellence in Manufacturing Consortium	ASQ Hamilton	April 20, 2010	April Newsletter
Tour of Hamilton Central Composting Facility	ASQ Hamilton	May 11, 2010	April Newsletter
World Conference on Quality & Improvement	ASQ St. Louis, MO	May 24 - 26, 2010	See link on sidebar at www.asqhamilton.com
2 nd Canadian Quality Congress	Total Quality Research Foundation Canada, Toronto	Aug 23 - 25, 2010	www.CanadianQualityCongress.com

Nominations and Elections for Hamilton Section Executive

Nominations are requested for the following positions
on the Hamilton Section executive for 2010 / 2012:

Vice-Chair / Chair-Elect
Secretary
Treasurer

Nominations for any of the above positions should be submitted to Olga Delvecchio at olgadel@coqeco.ca or 905-335-4788 before April 20, 2010.

Elections to the new executive will be conducted at the April 20, 2010 membership meeting

Congratulations to ASQ Certification Achievers

The following Hamilton Section members
were successful in ASQ certification exams
held in Hamilton in October and December 2009:

Certified Six Sigma Black Belt

Frank Battista

Jason Feng

Certified Quality Engineer

David Foster

Edward Kavanagh

Certified Quality Improvement Associate

Peter Chorekdjian

NOTE: If you have passed an ASQ certification exam that you wrote at a location other than Hamilton, please e-mail the Section Chair Jeff Race at j.race@palfingerna.com with the information.

Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:

<http://www.asqhamilton.com/cqepexam.htm>

Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at www.asqhamilton.com
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Bob Mok at isgas@yahoo.ca

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, plant tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is no longer sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at www.asq.org. Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,
PLEASE UPDATE IT AS DESCRIBED ABOVE.
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**