

### Notice of Membership Meeting

**Tuesday February 27th, 2018**

Art Gallery of Burlington

1333 Lakeshore Road, Burlington  
(See Map & Directions Below)

7:00 pm Registration - Social – Networking  
Coffee/ Tea

7:30 pm Welcome and Presentation

Fee: Free to members in good standing who pre-register  
Students are FREE

Non-member Guests are Welcome (\$10 Fee)



### Driving Directions

**From Niagara or Hamilton East** - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

**From Toronto or Hamilton West** - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Art Gallery of Burlington. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

Members planning to attend this meeting please email BV Alexander at [balexander11@cogeco.ca](mailto:balexander11@cogeco.ca) by February 23rd.  
Please include name(s) of any guests so we can plan refreshments accordingly.

## Topic: **Kaizen Improvement: A Case Study**

Speaker: **Ken Myers, Ascendant Consulting Service**

### **Abstract**

In many industries in North America today there is still misunderstanding about the proper application of Lean methods. One such misunderstanding exists around the proper application of Kaizen methods as a continuous improvement strategy first advanced formally by Masaaki Imai in the mid-1980s. What is Kaizen improvement in its simplest form? How does Kaizen improvement fit into the larger framework of the business operation? How does an organization integrate Kaizen improvement within the universe of other improvement methods? Finally, what is needed to successfully implement Kaizen improvement in business and manufacturing systems? Ken will answer all of these questions and others in this case study presentation.

During this presentation Ken will present the basic structure and thinking supporting Kaizen improvement as part of a case study of successful work he conducted with one of his past client companies. In this presentation, Ken will provide you with an updated approach to PDCA implementation and illustrate this approach through examples provided in his case study. If you have ever wondered how to properly implement a timely and effective Kaizen improvement strategy in your worksite, then this presentation is for you.

### **About the Speaker**

Ken has over 30 years industrial experience applying process design, improvement, life-cycle management, and complex problem solving methods in such industries as oil and gas, microelectronics, chemical and materials manufacturing, and has over 15 years combined experience in medical device and life-sciences manufacturing. In these industries he held positions in research and development, pilot manufacturing, design and process engineering, and quality management. For more than 10 years Ken has worked as an independent consultant for his company Ascendant Consulting Service, Inc. In this role he has supported such firms as: Genentech, Novartis, Bayer Corporation, BP Americas, and Sanofi Pasteur.

Prior to his consulting business, Ken worked at Baxter Healthcare, Inc. as a corporate Master Black Belt where he co-developed their Six Sigma Engineer program supporting 26 facilities globally as a trainer, facilitator, problem solver, and project manager. Ken is a Senior Member of ASQ with certifications as a Quality Engineer and Six Sigma Black Belt. He has a diploma in general engineering and BS in Physics. His present multi-company lifetime ROI exceeds 450M USD.

## Message from the Chair

Dear Friends

Happy New Year!

Last year Hamilton section presented seven section events that included two tours and also sponsored the "Transition to ISO 9001:2015" one day course. I would like to thank our past Chair Carl Weidhaas and the section leadership team for the excellent contribution.

This year we have added Grace J. Trushinski as our Chair Elect. This year's list of section leadership team is available at ASQ Hamilton website: <http://www.asqhamilton.com/>

On behalf of this year's leadership team, I would like to invite all ASQ Hamilton members to attend sections events and voice your opinions and suggestions to our team. Our next section event is on Tuesday – February 27, Kaizen Improvement: A Case Study - Ken Myers, Ascendant Consulting Service. I would like to welcome the two new members who joined in December 2017.

Let us keep ourselves in 2018 in the continuous improvement spirit! As an ASQ member for 15 years, I am very proud to be your Chair. I look forward to seeing you all.

Sincerely,

 BV Alexander  
Chair, ASQ Hamilton Section

## **Other Upcoming ASQ Events**

Event	Link
ASQ Hamilton Section	<a href="http://www.asqhamilton.com/calendar.pdf">http://www.asqhamilton.com/calendar.pdf</a>
ASQ Toronto Section	<a href="http://asqtoronto.org/events/section-events/">http://asqtoronto.org/events/section-events/</a>
ASQ Kitchener Section	<a href="http://www.asqkitchener.wordpress.com/events/">http://www.asqkitchener.wordpress.com/events/</a>

## **Advantages of Senior Membership!**

Take advantage of an ASQ Senior Membership and get the benefit of enhanced benefit selections! A Senior Membership allows you to choose ONE of the extra benefit options listed below which is included with Senior Membership dues of \$159.00,

- Select one journal of your choice

Select two divisions of your choice

- Select one additional section of your choice

To become a Senior Member, all you need to do is meet the following criteria;

- You have been an ASQ Full member and in good standing for one year
- Have 10 years of professional experience
- Meet one of four professional criteria outlined on the SeniorMembership application

Go to <http://asq.org/membership/individuals/senior.html> for more information on the exciting benefits of Senior Membership

## **NEW BENEFIT**

Full, Senior and Fellow members - you now have digital access to the [\*Quality Management Journal\*](#). This new issue focuses on research in healthcare quality management, including operating room delivery, clinic management, and quality measurement.

## **Web-based CQE Practice Exams**

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to: <http://www.asqhamilton.com/cqepexam.htm>

## **Jobs and Ads Web Page**

Check out our Jobs & Ads web page for employment opportunities in the quality field.

Link on side bar at [www.asqhamilton.com](http://www.asqhamilton.com)

Also posted on [LinkedIn](#) and on [Facebook](#)

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at [stats\\_me@email.com](mailto:stats_me@email.com)

The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

IMPORTANT: To ensure that you receive your electronic copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at [www.asq.org](http://www.asq.org). Log in and type the word profile in the search box.

Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS, PLEASE UPDATE IT AS DESCRIBED ABOVE.

WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.

Editor: George Matthews

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