

# Newsletter

## January/February

### 2014

Editor -  
Adam Kossowski

[www.asqhamilton.com](http://www.asqhamilton.com)

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## Notice of Membership Meeting

Tuesday, February 11, 2014

### Burlington Art Centre

1333 Lakeshore Road, Burlington  
(See Map & Directions Below)

7:00 pm Registration - Social – Networking  
Coffee / Tea

7:30 pm Welcome and Presentation

Fee: \$10

Non-member Guests are Welcome

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## Topic: Health Care Quality

Speaker: Madelyn Law

Assistant Professor, Department of Community Health Sciences,  
Brock University

Providing high quality care for patients has always been a priority. However, over the past 15 years a number of studies and reports have highlighted the deficits in our system organization and quality problems with our service delivery. This has stimulated an enhanced focus on how to identify and take action to enhance healthcare systems which has been done by examining areas of efficiency, effectiveness, patient centred care, patient safety, accessibility and equity. This presentation will provide an overview of local, provincial and national efforts to enhance quality in health system as well as provide concrete examples of how quality improvement methodologies have been applied in various health sectors.

## Madelyn Law - Biography



Dr. Madelyn Law, Assistant Professor in the Department of Community Health Sciences at Brock University, studies health system performance and change management processes that will lend to enhancements in programs, services and policy to improve population health. Since her appointment to a tenure track position at Brock University in 2011, Dr. Law has focused her energies on the development of partnerships across the health system and creating knowledge exchange opportunities between researchers, students and health system professionals in an effort to see knowledge move to action. At this time, Dr. Law is working on projects examining quality improvement across health settings (acute, long term care, rehabilitation, community services and public health) and is the Co-Director of the Interprofessional Education for Quality Improvement Program (I-EQUIP) which is collaboration between Brock University and the Michael G. DeGroote School of Medicine Niagara Regional Campus. This program has students working together with health professionals on applied quality improvement projects.

### Burlington Art Centre

### Driving Directions



From Niagara or Hamilton East - Take the first exit (North Shore Blvd) at the north end of the Skyway Bridge. Keep to the right, pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

From Toronto or Hamilton West - Take QEW Niagara and exit at North Shore Blvd. Turn left at the end of the ramp and continue under the QEW. You will pass the Joseph Brant Hospital and Maple Ave. Turn left at Brock Ave and make an immediate right into the driveway of the Burlington Art Centre. If you miss the driveway, continue to the corner of Brock and Elgin and make a right - enter the parking lot on your right.

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Members planning to attend this meeting please e-mail Kris Krishnamoorthy at [krishnam55.kk@gmail.com](mailto:krishnam55.kk@gmail.com) by the preceding Friday.

Please include your name and phone number as well as the name of your guest should you intend to bring someone.

Members who pre-register in this way and attend are eligible to enter TWO of their business cards into a prize draw which is held semi-annually.

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### Other Upcoming ASQ Events

| Event   | Organizer    | Date                   | Details  |
|---|--------------|------------------------|--|
| Breakfast Workshop - Power up your Job Search. Paul Hill, Career & Job Search Coach & Author          | ASQ Toronto  | Saturday, Jan 18, 2014 | <a href="http://www.asqtoronto.org">www.asqtoronto.org</a> |
| Presentation: Risk Management – by Chaitanya Baliga, Christie Medical Holding Inc.                    | ASQ Toronto  | Feb 13, 2014           | <a href="http://www.asqtoronto.org">www.asqtoronto.org</a> |
| Presentation: Statistical Methods and Quality Improvement – by Stefan Steiner, University of Waterloo | ASQ Hamilton | March 26, 2014         | Hamilton Section March Newsletter                          |

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### Message from the Chair

My name is Kris Krishnamoorthy and I am excited to be the new Chairperson for ASQ Hamilton Section starting from January 2014.

On behalf of the ASQ Hamilton Section Executive team, I wish you all a Happy and Prosperous New Year. I would like to take this opportunity to thank Rory Jones for his excellent leadership in steering the Section affairs successfully for the past two years. I wish him a happy and peaceful retirement.

I would like to convey my sincere thanks to all members of the Hamilton Section and the Executive team for your continued dedication and support to keep our Section active and serving the needs of the Quality community of Hamilton.

The mission of the Hamilton Section is to provide a forum for our members to facilitate their continued learning, networking and problem solving in the quality sciences. This mission is accomplished through regular section meetings, plant tours, information bulletins, our website and the active support of our local college and university quality education programs.

2012/2013 was yet another successful year for the Hamilton Section. As planned, we hosted five membership meetings and one plant tour for the benefit of our members. There were excellent presentations on a variety of topics by eminent speakers. I would like to take this opportunity to thank the past speakers and the tour guides for sharing their knowledge and experience with the ASQ members. In this connection, I would like to express my appreciation to Judi Mansfield-Jones for her patience and relentless efforts in coordinating the programs for the Hamilton Section during the past several years. Adam Kossowski, after many years as Newsletter Editor, took over program coordination last summer. See the link to Calendar on the ASQ Hamilton website for a list of events in 2014 and plan to attend the meetings.

We are pleased to announce that George Matthews has joined the ASQ Hamilton Section Executive and will take over as Newsletter Editor for the rest of 2014. In addition, George will be responsible for reviewing applications for advancement in membership grade.

Your Section Executive team is working hard to promote Quality in the local community through several means. Conducting regular membership Meetings, organizing effective Presentations on the topics of interest to all members, conducting ASQ certification examinations, reviewing and approving the Recertification Journals, providing scholarships to local students are just a few activities to mention.

In order to promote networking and exchange of ideas among the quality professionals, we have recently started a quality blog in LinkedIn. All members of the Hamilton Section are encouraged to subscribe to the ASQ Hamilton Group and participate actively.

I invite all quality professionals to share your thoughts and ideas for improvement of the Section affairs so that we add value to the society where we live and prosper. I hope the current venue at the Burlington Art Centre for the Section Meetings is convenient to majority of our members. I look forward to your active participation and contribution in the Section Meetings.

If you have any questions or suggestions to improve the Section affairs, please feel free to contact me or any member of the Executive team. For the current list of Executives, Newsletter and updates on Section affairs, please visit the ASQ Hamilton website.

<http://www.asqhamilton.com>

Sincerely,

Kris Krishnamoorthy, P. Eng.

Chair, ASQ Hamilton Section (0400)



## Web-based COE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (COE). For further details go to: <http://www.asqhamilton.com/cqepexam.htm>



## Jobs and Ads Web Page

Check out our Jobs & Ads web page for employment opportunities in the quality field.

Link on side bar at [www.asqhamilton.com](http://www.asqhamilton.com)

Also posted on [LinkedIn](#) and on [Facebook](#) – <https://www.facebook.com/asqhamilton>

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Stan Sobota at [stats\\_me@email.com](mailto:stats_me@email.com)



**The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.**

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your electronic copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at [www.asq.org](http://www.asq.org). Log in and type the word profile in the search box.

Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,  
PLEASE UPDATE IT AS DESCRIBED ABOVE.  
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**

