



Canada  
Hamilton Section  
The Global Voice of Quality™

# Newsletter January 2012

Editor -  
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[www.asqhamilton.com](http://www.asqhamilton.com)

## NOTICE OF MEMBERSHIP MEETING

Thursday, January 19, 2012

Best Western Plus Brant Park Inn  
19 Holiday Drive, Brantford

**See Map on Page 2**

- |         |                                       |
|---------|---------------------------------------|
| 6:00 pm | Cash bar, networking and registration |
| 7:00 pm | Buffet dinner                         |
| 8:00 pm | Welcoming and Presentation            |

Charge: \$30 includes Dinner and Presentation. \$10 for Presentation only.  
Non-member guests are welcome

**Topic: The Toyota Way**

**Speaker: G. Dennis Beecroft**

In 1980 Dr. W. Edwards Deming, one of North America's best known quality gurus, wrote a white paper titled *If Japan Can .... Why Can't We?* This resulted in thousands of companies visiting Japan to understand and learn their techniques and processes that were transforming the auto industry. Dennis will present his "learning journey" with Toyota starting first with the Japanese Union of Scientists and Engineers in Japan, then Toyota in Kentucky and his several visits to Toyota in Cambridge. In 1990 James P. Womack, Daniel T. Jones, and Daniel Roos published a book *The Machine that Changed the World*. It was the first book to reveal Toyota's lean production system that is the basis for its success. Dennis will present several contrasting Japanese vs. North American philosophies, including customer focus, JIT/Takt time, supplier problem resolution, ANDON systems, continuous improvement and preventative maintenance.

**Speaker Bio: G. Dennis Beecroft, President, G. Dennis Beecroft Inc.**

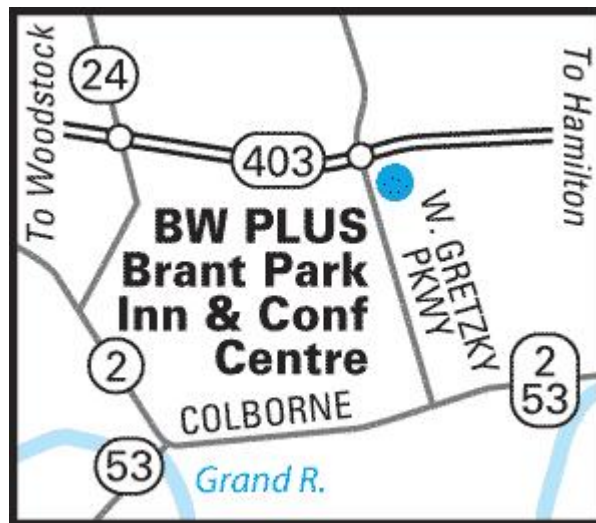
Dennis is President of G. Dennis Beecroft Inc., a management consulting company that specializes in cost of quality, problem solving, quality improvement, training effectiveness and quality management systems. Dennis is a licensed electrical engineer with the Professional Engineers of Ontario, and Fellow member of the American Society for Quality.

Prior to starting his own business, Dennis was the Managing Director of the Institute for Improvement in Quality and Productivity at the University of Waterloo for 14 years. He provided training and consulting for organizations in Canada, United States, Mexico, India, Israel, Singapore, New Zealand, Korea, China and England. Before joining the University, Dennis spent 23 years with Westinghouse Canada in various management positions in manufacturing, engineering, maintenance, project management and quality. Dennis is a past Chair of the American Society for Quality's Quality Management Division representing over 20,000 quality professionals worldwide.

## Location of ASQ Hamilton Section Meetings (except tours):

### Best Western Plus Brant Park Inn 19 Holiday Drive, Brantford

From Hwy 403, exit Wayne Gretzky Pkwy South,  
Turn next left onto Holiday Drive



*If you plan to attend this meeting, please e-mail Carl Weidhaas at [cweidhaas@barrday.com](mailto:cweidhaas@barrday.com) by noon on Friday, January 13 and provide your name and phone number*

*Members who pre-register in this way and attend are eligible to enter TWO of their business cards into the prize draw which is held during the meeting.*

## Congratulations to ASQ Certification Achievers

The following Hamilton Section members were also successful  
in ASQ certification exams held in October 2011:

**Certified Six Sigma Black Belt:**

**Dave Kameswaran  
Sushil Seth**

## Other Upcoming ASQ Events

Event	Organizer	Date	Details
Presentation by Carolyn Macdonald, CMAC Training & Consulting. Topic: TBD – Check ASQ Toronto website	ASQ Toronto	Jan 11, 2012	<a href="http://www.asqtoronto.org">www.asqtoronto.org</a>
Quality in the Financial Sector, Leslie Behnke, VP Process Improvement & Service Quality	ASQ Toronto	Feb 8, 2012	<a href="http://www.asqtoronto.org">www.asqtoronto.org</a>
Problem Solving – Does it Ever Go Out of Style? Mike Piczak, Mohawk College & McMaster University	ASQ Hamilton	Mar 8, 2012	ASQ Hamilton February Newsletter

## ASQ Healthcare Division

### Nightingale Scholarship Announcement

**This is a great opportunity for a student to gain some recognition for work related to healthcare quality! ASQ's Healthcare Division will award one annual \$2,000 scholarship in honor of Florence Nightingale, the widely recognized initiator of nursing as a profession. The scholarship winner will be announced at the [Quality Institute for Healthcare](#) Conference May 21-23, 2012 in Anaheim, CA.**

**If you are currently a student in an accredited post-secondary institution pursuing studies related to healthcare quality, you may wish to apply for this scholarship.**

**As a Healthcare Division Member, you may know and wish to sponsor such a student in the competition. This is an excellent opportunity to sponsor and mentor a student who has a focus on Quality in Healthcare!**

**Please take a moment to check out the scholarship page for the application and additional information: <http://asq.org/health/about/awards-health.html>.**

**The deadline for submission is January 31, 2012.**

## Web-based CQE Practice Exams

ASQ Hamilton Section provides a complimentary web-based e-learning solution for candidates wishing to become ASQ-Certified Quality Engineers (CQE). For further details go to:  
<http://www.asqhamilton.com/cqepexam.htm>

## Jobs and Ads Web Page

Check out our Jobs & Ads web page - link on side bar at [www.asqhamilton.com](http://www.asqhamilton.com)  
- for employment opportunities in the quality field.

ASQ Hamilton members seeking employment or a career change can also have their resumes posted in the Classified section of our Jobs and Ads web page. There is no charge for this service to our members. Resumes (MS Word preferred) should be sent to the section webmaster Bob Mok at [isqas@yahoo.ca](mailto:isqas@yahoo.ca)

## Upgrade to Senior Member of ASQ

Demonstrate your professional growth and accomplishments by becoming a Senior Member of ASQ. For no extra charge you will receive:

- Recognition of your achievement through a Senior Member certificate and card
- Special Senior Member name badge at ASQ events that you attend,
- Your choice of one extra benefit journal or two Divisions, or an additional Section, as part of your Senior Member benefit package.

### What are the requirements for Senior Membership?

1. Have ten years of active professional experience. Up to four years of this requirement may be satisfied by graduation from an accredited college, university, or similar institution.
2. Be a Regular Member in good standing for at least one year prior to the date of application for advancement.
3. Have qualified in ONE of the following ways described below:
  - a) Conducting quality-related engineering, inspection or audit, or statistical work, or applying the methods and principles of quality on the job for at least two years, or
  - b) Teaching quality or related arts or sciences at an accredited institution for at least two years, or
  - c) Being a Senior Member or comparable grade in an American Society for Association Executives' list of recognized organizations, or
  - d) Currently holding an ASQ certification that requires recertification.

### How to apply:

Download the application form and instructions for the free upgrade to Senior Member from  
<https://secure.asq.org/senior-member-upgrade-section.html>

**The ASQ Hamilton Section Newsletter is posted online about seven times per year to announce upcoming section meetings, facility tours and other events of interest to members.**

The newsletter will be sent electronically only to those members who have agreed to receive Section information by e-mail.

Except for the September issue, the newsletter is not sent out by regular mail.

IMPORTANT: To ensure that you receive your copy, as well as special announcements of ASQ events in between issues, check your ASQ profile at [www.asq.org](http://www.asq.org). Log in and type the word profile in the search box. Select My Account: Update Your My ASQ Profile, and verify that your correct e-mail address is included in your profile.

**IF YOU HAVE CHANGED YOUR E-MAIL ADDRESS,  
PLEASE UPDATE IT AS DESCRIBED ABOVE.  
WE CANNOT UPDATE YOUR E-MAIL ADDRESS AT THE SECTION LEVEL.**